



Embarq Corporation  
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October 31, 2006

Ms. Beth Salak  
Director, Division of Competitive Markets and Enforcement  
Attention: Tariff Section  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RE: **TL727**

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. Tariff and General Exchange Tariff. This filing is submitted with a proposed effective date of November 2, 2006. The Company's tariffs are available on its website at [www.embarq.com/tariffs](http://www.embarq.com/tariffs).

General Exchange Tariff

Section A10	Eighth Revised Contents Sheet 1	Section A10	First Revised Sheet 20.1
	Third Revised Sheet 1	Cont'd	Third Revised Sheet 21
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Mary L. Matthews  
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The purpose of this filing is to clarify and standardize language for E911 Emergency Reporting Services. These changes will not affect customers' rates or services.

Commission consideration and timely approval of these pages are respectfully requested. If you have questions or need additional information regarding this filing, please call Nancy Schnitzer at 850-599-1276.

Sincerely,

Mary L. Matthews

cc: Nancy Schnitzer  
Attachments

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

Eighth Revised Contents Sheet 1  
Cancelling Seventh Revised Contents Sheet 1  
Effective: November 2, 2006

N11 SERVICES  
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(D)

(D)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Third Revised Sheet 1  
Cancelling Second Revised Sheet 1  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES

- (D)
- (D)
- 1. General (T)
  - a. Enhanced Universal Emergency Number Service also referred to as Enhanced 911 or E911, is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. E911 Service includes lines and equipment necessary for the answering, transferring, and dispatching of public emergency telephone calls originated by persons within the serving area who dial 911. (T)
  - b. Enhanced 911 Service is offered subject to availability of facilities. (T)
  - c. The E911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local government units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling. (T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Fourth Revised Sheet 2  
Cancelling Third Revised Sheet 2  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

- (D)
2. Explanation of Terms (T)
- a. ALTERNATE ROUTING (AR) - A feature provided to allow E911 calls to be routed to a designated alternate location if, (1) all E911 exchange lines to the primary PSAP (see definition below) are busy, or (2) the primary PSAP closes down for a period (night service). This is a standard feature of E911 Service. (T)
- b. ANI/ALI DISPLAY TRANSFER UNIT - A console and associated common equipment for displaying ANI and/or ALI at the PSAP attendant position and used by the attendant to activate Fixed and/or Selective Transfer functions. (T)
- c. AUTOMATIC LOCATION IDENTIFICATION (ALI) - **The automatic display at the PSAP of the caller's telephone number, the address/location of the telephone and supplementary emergency services information. ALI info from the DBMS also provides for an initial information load for the data base stored in customer provided equipment, as well as the equipment of other E911 Service Providers and for periodic updates to this information.** (T)
- d. AUTOMATIC NUMBER IDENTIFICATION (ANI) - **Telephone number associated with the access line from which a call originates.** (T)
- e. BACKUP PSAP VOICE GRADE SERVICE – Backup PSAP Voice Grade Service is only for use in Backup PSAPs. Voice Grade Service, as described in Section A20 of this tariff, is a channel that does not require a central office connection to communicate between specified locations. (T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Fourth Revised Sheet 3  
Cancelling Third Revised Sheet 3  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

- (D)
- 2. Explanation of Terms (Cont'd) (T)
  - f. DATA **BASE** MANAGEMENT SYSTEM (DBMS) - A system of manual procedures and computer programs used to create, store, and update the data required to provide the Selective **Routing and/or Automatic Location Identification for E911 systems.** (T)  
(T)
  - g. DEFAULT ROUTING (DR)- A feature activated when an incoming E911 call cannot be selectively routed due to an ANI feature, garbled digits, or other causes. Such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP. This is a standard feature of E911 Service. (T)
  - h. END OFFICE - The central office(s) in the E911 System which receive originating E911 calls. (T)
  - i. ENHANCED 911 (E911) CONTROL OFFICE - The office providing tandem switching capability for E911 calls. It controls switching of ANI information to the PSAP and also provides the SR feature, standard ESS Speed Calling features, call transfer capability, and certain maintenance functions for each PSAP. (T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Fourth Revised Sheet 4  
Cancelling Third Revised Sheet 4  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

- (D)
- 2. Explanation of Terms (Cont'd) (T)
  - j. ENHANCED 911 SERVICE AREA - The geographic area in which the customer will respond to all E911 calls and dispatch appropriate emergency assistance. (T)
  - k. FIXED TRANSFER - A feature which enables a PSAP attendant to transfer incoming E911 calls to secondary PSAPs by use of a single button on the ANI/ALI Display Transfer Unit. (T)
  - l. FORCED DISCONNECT - A function of the E911 central office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up. This feature prevents the jamming of the E911 exchange lines and is a standard feature of E911 Service. (T)
  - m. IDLE TONE APPLICATION - A feature which allows the PSAP attendant to distinguish between calls that have been abandoned before they are answered and calls where the calling party is unable to speak for some reason. If the caller abandoned the line before the PSAP attendant answered, a distinct tone is heard by the attendant. If the caller is still on the line but unable to speak, no tone will be heard. This is a standard feature of E911 Service. (T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Fourth Revised Sheet 5  
Cancelling Third Revised Sheet 5  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

(D)

2. Explanation of Terms (Cont'd)

- n. MANUAL TRANSFER - A feature that enables the PSAP attendant to transfer an incoming call by depressing the switch hook of the associated telephone or the "add" button on the ANI/ALI Display Transfer Unit and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code. Manual Transfer is associated with the E911 trunk unit and is a standard feature of E911 Service. (T)
- o. PUBLIC SAFETY ANSWERING POINT (PSAP) - An answering location for E911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only. An additional type of PSAP is the Backup PSAP. Backup PSAPs are disaster recovery answering points which serve as a backup to the Primary PSAP and are not co-located with the Primary PSAP. PSAPs are public service agencies such as police, fire, or emergency medical or a common bureau serving a group of such entities. (T)
- p. SELECTIVE ROUTING (SR) - A feature that routes an E911 call from a central office to the designated primary PSAP based upon the identified number of the calling party. (T)
- q. SELECTIVE TRANSFER - A feature providing persons at the PSAP the ability to transfer an incoming call to another agency by depressing a single button labeled with the type of agency, e.g., "Fire", on the ANI/ALI Display Transfer Unit. This type of transfer is only available when the SR feature is provided. (T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Fourth Revised Sheet 6  
Cancelling Third Revised Sheet 6  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

- (D)
- 2. Explanation of Terms (Cont'd) (T)
  - r. SERVICE CENTRAL OFFICE - The central office from which a PSAP, either primary or secondary, is served. (T)
  - s. **SERVICE PROVIDER - An entity providing one or more of the following E911 elements: network, CPE or data base service.** (N)  
(N)
  - t. UNIVERSAL EMERGENCY NUMBER SERVICE - An exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer. The lines and equipment associated with the service arrangement for the answering, transferring, and dispatching of public emergency telephone calls are included. (T)
  - u. UNIVERSAL EMERGENCY NUMBER SERVICE CUSTOMER - A municipality or other state or local government unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls, at the minimum for police and fire service. (T)
- 3. Rules and Regulations (T)
  - a. This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. Only one E911 service will be provided within any government agency's locality. (T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Fourth Revised Sheet 7  
Cancelling Third Revised Sheet 7  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

- (D)
- 3. Rules and Regulations (Cont'd) (T)
- b. The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies will subscribe to other exchange telephone service as provided in other sections of this tariff. (T)
- c. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public. Residential customers whose telephone services have been temporarily denied for non-payment will continue to have access to 911 Service (outgoing service only). Service will be provided on a "where available" basis. (T)
- d. E911 Service is classified as Business Exchange Service and is arranged for 1-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis. (T)
- e. E911 Service is provided solely for the benefit of the customer operating the PSAP. The provision of E911 Service by the Company shall not be interpreted, constructed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer. (T)
- f. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises. (T)
- g. Terminal **equipment may** be provided by the Company for use with this service. (T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Fourth Revised Sheet 8  
Cancelling Third Revised Sheet 8  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

- (D)
- 3. Rules and Regulations (Cont'd) (T)
- h. Temporary suspension of service is not provided for any part of the E911 Service. (T)
- i. E911 information consisting of the name, address, and telephone number of telephone customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls. (T)
- j. The E911 calling party forfeits the privacy afforded by nonlisted and nonpublished service to the extent that the telephone number, address, and name associated with the originating station location are furnished to the PSAP. (T)
- (D)
- (D)
- k. The Company's entire liability to any person for interruption or failure of E911 Service shall be limited to the terms set forth in this section and other sections of this tariff. The Company shall not be liable to any person or entity for any damages whatsoever resulting from or in connection with the provision of access to E-911 Service during the temporary denial of a residential subscriber service for non-payment. (T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Third Revised Sheet 9  
Cancelling Second Revised Sheet 9  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

- (D)
- 3. Rules and Regulations (Cont'd) (T)
- l. The rates charged for E911 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly. (T)
- m. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures, or malfunctions of this service or any part thereof, whether caused by the negligence of the Company or otherwise, shall not exceed the greater of \$50.00 or an amount equivalent to the pro rata charge for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credit which may be given for an out-of-service condition. (T)
- n. Each customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others. (T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Third Revised Sheet 10  
Cancelling Second Revised Sheet 10  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

- (D)
- 3. Rules and Regulations (Cont'd) (T)
- o. The customer also agrees to release, indemnify, and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, conditions, occasion or use of E911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents of any one of them. (T)
- p. The Company's intent will be to provide at least the same level of service reliability and quality as the telephone service being provided in the exchanges where E911 is offered. (T)
- q. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all E911 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction. (T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Third Revised Sheet 11  
Cancelling Second Revised Sheet 11  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

- (D)
- 3. Rules and Regulations (Cont'd) (T)
- r. Application for E911 Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. (T)
- s. The customer must furnish the Company its agreement to the following terms and conditions: (T)
  - 1) That all E911 calls will be answered on a 24 hour day, 7 day week basis. (T)
  - 2) That the customer has responsibility for dispatching the appropriate emergency service vehicles within the E911 service area, or will undertake to transfer all E911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available. (T)
  - 3) That the customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the E911 PSAP by calling parties. (T)
  - 4) That the customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving other calls. (T)
  - 5) **That the customer will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming E911 lines recommended by the Company to be installed.** (T)(M)  
|  
(M)

(M) Material now appearing on this sheet formerly appeared on Second Revised Sheet 12.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Third Revised Sheet 12  
Cancelling Second Revised Sheet 12  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

3. Rules and Regulations (Cont'd)

- (D)
- (T)
- (D)
- (D)
- (M)
- (M)
- t. When the Selective Routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire, and ambulance or any other appropriate agencies responsible for providing emergency service in the E911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Company. The customer will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the E911 serving area. These ESNs will be carried in the Data **Base** Management System (DBMS) to permit routing of 911 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the E911 serving area. The following terms define the customer's responsibility in providing this information. (T)
- 1) Initial and subsequent ESN assignments by street name, address range, and area or other mutually agreed upon routing criteria shall be furnished by the customer to the Company prior to the effective date of service. (T)

(M) Material formerly appearing on this sheet now appears on third Revised Sheet 11.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Third Revised Sheet 13  
Cancelling Second Revised Sheet 13  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

- (D)
- 3. Rules and Regulations (Cont'd) (T)
- t. (Cont'd) (T)
- 2) After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file, and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance, or other appropriate agencies' jurisdiction over any address, annexations, and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of E911 calls to the proper PSAP. (T)
- 3) The Company will provide to the customer on request a complete written copy of the master address file to permit the customer to verify the accuracy of the police, fire and ambulance PSAP routing designations. (T)
- 4) Changes, deletions, and additions which the customer desires to have made in the master address file should be submitted on an "as occurred" basis. (T)
- 5) The Company will furnish a written copy to the customer for verification showing each change, deletion, and addition to the master address file. (T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Third Revised Sheet 14  
Cancelling Second Revised Sheet 14  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

- (D)
- 3. Rules and Regulations (Cont'd) (T)
- t. (Cont'd) (T)
- 6) The Company will bill "911" local option fees in accordance with Chapter 365, Florida Statutes, as amended. Each customer imposing a "911" local option fee agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, arising out of the Company's good faith compliance with the instructions of the customer concerning the imposition, billing, collection or remittance of the "911" fee, whether or not the act of complying with the customer's instructions is deemed to be negligent. (T)
- 4. Service Features (T)
- a. E911 Service is available in five service feature offerings: (T)
- 1) Automatic Number Identification (T)
- 2) Selective Routing
- 3) Automatic Number Identification and Selective Routing
- 4) Automatic Number Identification and Automatic Location Identification
- 5) Automatic Number Identification, Automatic Location Identification, and Selective Routing (T)
- b. The following standard features are included with each of the service offerings: (T)
- 1) Forced Disconnect (T)
- 2) Idle Tone Application
- 3) Default Routing
- 4) Alternate Routing (Night Service)
- 5) Speed Calling
- 6) Central Office Transfer Arrangements (T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Third Revised Sheet 15  
Cancelling Second Revised Sheet 15  
Effective: November 2, 2006

**RESERVED FOR FUTURE USE**

(T)

(D)

(D)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Third Revised Sheet 16  
Cancelling Second Revised Sheet 16  
Effective: November 2, 2006

**RESERVED FOR FUTURE USE**

(T)

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Third Revised Sheet 17  
Cancelling Second Revised Sheet 17  
Effective: November 2, 2006

**RESERVED FOR FUTURE USE**

(T)

(D)

(D)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Third Revised Sheet 18  
Cancelling Second Revised Sheet 18  
Effective: November 2, 2006

**RESERVED FOR FUTURE USE**

(T)

(D)

(D)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Third Revised Sheet 19  
Cancelling Second Revised Sheet 19  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

- 5. All Counties (D)
- a. General (T)

Enhanced Universal Emergency Number Service (E911) will be provided within the established boundaries of requesting counties subject to the rules, regulations and definitions specified in this section of the tariff.

- b. Rates (T)

The following rates are applicable for county-wide E911 Service.

- 1) Including Automatic Number Identification, Automatic Location Identification and Selective Routing (T)

<u>Service Establishment Charge</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
\$1,270/M	\$730/M	\$120/M

- 2) Including Automatic Number Identification, and Automatic Location Identification (T)

<u>Service Establishment Charge</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
\$1,270/M	\$730/M	\$ 93/M

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Third Revised Sheet 20  
Cancelling Second Revised Sheet 20  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

- (D)
- 5. All Counties (Cont'd) (T)
- b. Rates (Cont'd) (T)
- 3) When the Selective Routing feature is selected by the county, a testing charge of \$27 per thousand access lines and PBX trunks per month is applicable for each month of pre turn-up system testing requested by the county. (T)
- 4) Each county's Nonrecurring and Service Establishment charges are calculated at the time E911 Service is established and are based on the number of access lines and PBX trunks, per thousand, in service in the respective county. The Nonrecurring charge is applied also annually thereafter per thousand access lines and trunks added during the year. (T)
- 5) Each county's Monthly Charge is applied based on the number of access lines and PBX trunks, per thousand, that have access to that county's E911 Service. The total billed amount is subject to annual adjustment to reflect changes in the number of access lines served. (T)
- 6) The Monthly Rate provides normal maintenance 7 days a week including holidays provided trouble is reported between hours of 8 a.m. and 12 midnight. Trouble reported outside this time period will be cleared and billed on a per occasion per hour rate. (T)
- 7) Appropriate rates in this tariff and other tariffs in which the Company concurs are applicable in addition to the rates shown in A10.A.1.f.2 of this tariff. (T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
First Revised Sheet 20.1  
Cancelling Original Sheet 20.1  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

- (D)
- 6. Backup PSAP Voice Grade Service (T)
- a. General (T)
  - 1) Voice Grade Service, as described in Section A20 of this tariff, is a channel that does not require a central office connection to communicate between specified locations. Voice Grade Service does not require line treatment or line conditioning and may be provided as two-wire or four-wire service. (T)
  - 2) The flat rate charges for a two point Backup PSAP Voice Grade Service will be equal to one (1) channel termination charge, two-wire or four-wire, as appropriate. (T)
  - 3) Backup PSAP Voice Grade Service is only for use in Backup PSAPs (T)
- b. Rates (T)

	<u>Nonrecurring Charge</u>		<u>Monthly Rate</u>	
	<u>First</u>	<u>Additional</u>		
1) Backup PSAP Voice Grade Service, Per Point of Term				(T)
Two-wire termination	\$59.00	\$270.00	\$87.00	
Four-wire termination	59.00	270.00	87.00	
	<u>Fixed Monthly Rate</u>	<u>Per Mile Monthly Charge</u>	<u>NRC</u>	
2) Interoffice Channels	\$45.00	\$1.50	\$87.00	(T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
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SECTION A10  
Fourth Revised Sheet 22  
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GENERAL EXCHANGE TARIFF

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By: F. B. Poag  
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GENERAL EXCHANGE TARIFF

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By: F. B. Poag  
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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
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SECTION A10  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
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SECTION A10  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF

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By: F. B. Poag  
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GENERAL EXCHANGE TARIFF

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By: F. B. Poag  
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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

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GENERAL EXCHANGE TARIFF

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SECTION A10  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

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SECTION A10  
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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF

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SECTION A10  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
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SECTION A10  
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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
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SECTION A10  
Third Revised Sheet 59  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
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SECTION A10  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
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Effective: November 2, 2006

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Third Revised Sheet 64  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Third Revised Sheet 65  
Cancelling Second Revised Sheet 65  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
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Cancelling Second Revised Sheet 66  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Second Revised Sheet 69.1  
Cancelling First Revised Sheet 69.1  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

7. WIRELESS E911 PHASE 2

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a. Description of Service

Wireless E911 Phase 2 is only available in combination with E911 as specified in this section of the tariff and is subject to the regulations specified herein.

In accordance with the FCC's Report and Order 94-102, Wireless E911 Phase 2 provides PSAPs with the wireless E911 caller's location and callback number (CBN) information, as specified by the FCC. The FCC has adopted specific handset-based and network-based location accuracy and reliability solutions standards for the Wireless Service Providers (WSPs).

b. General Regulations

- 1) The Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. Only the data required and specified by the FCC in its Report and Order 94-102 will be delivered by the Company to the PSAP. This required data includes the cell site or sector location, the callback number, and the latitude/longitude of the caller. Each customer agrees that delivery, or lack of delivery, of additional data elements which may be provided by the WSP will not be the responsibility of the Company and the Company assumes no responsibility or liability for such information.
- 2) PSAPs must have all required elements of Wireless E911 Phase 1, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase 2. This is necessary to accommodate loading of the respective p-ANIs also known as Emergency Service Routing Key/Emergency Service Routing Digit into the Company's Data Base Management System. In addition, the following requirements must be met for Phase 2 implementation:

- a) PSAPs must order both the Company's Extended ALI Display Format and the ALI **Database for** Wireless Phase 2 to accommodate the x/y data provided by Wireless E911 Phase 2 Service. See rates in 3.F. following.
- b) WSPs must have Position Determining Entity (PDE) and a Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC) in their network.
- c) WSPs or their designated database provider must have obtained an interface to the Company's ALI database that complies with the Company's existing operating standard. This interface will be used by the WSP to provide the Phase 2 data.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
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SECTION A10  
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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

7. WIRELESS E911 PHASE 2 (Cont'd)

(T)

c. Definition of Terms

1) Callback Number (CBN)

The wireless caller's 10-digit handset telephone number. The CBN is used by the PSAP to reestablish a call in the event the call was prematurely disconnected.

2) Interface

A reference point for a data path that exists between an MPC/GMLC and an ESME (the ALI database). The data that traverses the interface is made up of an Emergency Services Position Request and the response. The interface is not provided by and is not the responsibility of the Company.

3) Emergency Services Message Entity (ESME)

An entity in the emergency services network which serves as the point of interface to an MSC for common channel emergency services messaging. ESME is another term for the ALI database.

4) Enhanced MF Signaling (EMFS)

A signaling protocol for sending 10 or 20 digits of ANI from the 911 Tandem to the PSAP. EMF signaling is required when an interconnecting WSP selects Phase 2 NCAS mode without WLS911.

5) Mobile Position Center (MPC)

The interface between the wireless network and the Company's ALI database. The MPC serves as the wireless network entity which retrieves, forwards, stores, and controls position data within the wireless location network. The MPC is not provided by and is not the responsibility of the Company. Global System for Mobile (GSM) communication Gateway Mobile Location Centers (GMLCs) will be treated as MPCs by the Company.

6) Mobile Switching Center (MSC)

The wireless equivalent of a Central Office, which provides switching functions for wireless calls. The MSC is not provided by and is not the responsibility of the Company.

7) Phase 2 NCAS

In this mode the p-ANI and the CBN both are sent to the Selective Router. The trunk between the Selective Router and the PSAP must support transport of at least two 10-digit numbers.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

7. WIRELESS E911 PHASE 2 (Cont'd)

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c) Definition of Terms (Cont'd)

8) Position Determining Entity (PDE)

The PDE determines the geographic location of a wireless handset when the wireless caller places a 911 call or while the call is in process. The PDE is not provided by and is not the responsibility of the Company.

9) Pseudo-ANI (P-ANI)

A pseudo, non-dialable telephone number assigned to a cell site or a sector of a cell site to provide location identification for wireless E911 calls.

10) WLS911

The Company solution that sends either eight or ten digits of ANI to the PSAP and dynamically updates the static cell site or sector information with the CBN as provided by the WSP. This solution when used in conjunction with a WSP's interface allows WSPs to comply with the FCC's order without requiring PSAPs to upgrade their PSAP equipment to utilize Enhanced MF signaling.

11) Wireless Service Provider (WSP)

A person or entity that provides Commercial Mobile Radio Service (CMRS). The term wireless includes service provided by any wireless real-time, two-way voice communication device, including radio-telephone communications used in cellular telephone service, personal communication service (PCS), or functional or competitive equivalent. The term does not include service providers whose customers do not have access to 911 or 911-like services.

12) Wireline Compatibility Mode

Occurs when the WSP sends only p-ANI to the Company E911 tandem and the PSAP receives eight or ten digits of ANI.

13) X,Y Coordinates

The latitude and longitude of the 911 wireless caller's location.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

7. WIRELESS E911 PHASE 2 (Cont'd)

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d) Enhanced MF

Enhanced MF (EMF) is a new signaling protocol from the 911 Tandem to the PSAP. Enhanced MF accommodates either ten or 20 digits of ANI. Enhanced MF is not a requirement of Wireless Phase 2 implementation but EMF must be used by PSAPs when an interconnecting Wireless Service Provider chooses the Phase 2 NCAS Mode (as defined in J-STD-036 Annex D, Table D.1.2. and/or D.2.), without WLS911. If an interconnecting WSP chooses a Phase 2 NCAS solution without WLS911, the PSAP's equipment must be 20-digit Enhanced MF capable. The PSAP must request the Company convert them to EMF signaling when preparing to accept Phase 2 calls from a WSP utilizing Phase 2 NCAS without WLS911. Once a PSAP has been converted to 20 digit EMF Signaling the functionality of WLS911 is disabled for all WSPs serving that PSAP.

e) Wireless E911 Phase 2 Service

This service is comprised of two components, Extended ALI Display Format and ALI **Database for** Wireless Phase 2. Both components are required for implementation of this service.

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1) Extended ALI Display Format

The PSAP's Automatic Location Identification (ALI) display format must be changed to the Company's Extended ALI Display Format to accommodate the latitude and longitude, or x,y coordinates. The provision and delivery of the x,y information to the PSAP requires an interface between the ALI database and the WSP's Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC). The provisioning of the interface is the responsibility of the WSP.

2) ALI **Database for** Wireless Phase 2

The ALI **Database for** Wireless Phase 2 enables the PSAP to query and retrieve wireless caller location information from the Company's Automatic Location Identification (ALI) database. Location information may include cell site sector location, longitude and latitude of the wireless caller's location, and the wireless caller's callback number (CBN). **This enables** the necessary interfaces, software, and databases to permit the wireless caller's location information to be populated in the Company's ALI database and/or retrieved when queried by the customer's PSAP equipment.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Second Revised Sheet 69.5  
Cancelling First Revised Sheet 69.5  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

7. WIRELESS E911 PHASE 2 (Cont'd)

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f) Rates and Charges

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>SAE Code</u>
1) Enhanced MF signaling, per PSAP	\$0.00	\$0.00	-
2) Extended ALI Display Format, per PSAP	\$3,500.00	\$0.00	-
3) <b>ALI Database for</b> Wireless Phase 2, per PSAP	\$0.00	\$250.00	AEMDATA (WLS)

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

8. Private Switch Database Service

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a. Description of Service

- 1) Private Switch Database Service is available to companies that use a Private Branch Exchange (PBX) or Centrex to manage their individual telephones and want to provide specific location information for each of these telephones to the Public Safety Answering Point (PSAP) responsible for responding to an emergency.
- 2) Private Switch Database Service allows a customer with a multi-line private switch to facilitate reception of either (1) Automatic Number Identification (ANI) or (2) a combination of ANI and Automatic Location Identification (ALI) information by a PSAP for emergency "9-1-1" calls originating from the location served by the customer's multi-line private switch. A private switch is customer premises equipment (CPE) at the end user customer's location.

b. General Regulations

- 1) The customer is responsible for validating address information through Master Street Access Guide (MSAG) and for coordinating with the Company to provide the National Emergency Number Association (NENA) standard format of telephone numbers and address data. The Company will allow the customer to update records no more frequently than on a daily basis. The data may originate from the customer's private switch, when technically feasible, or from a manually created list.
- 2) The Company will:
  - a) Be responsible for uploading a NENA formatted data file to its ALI database;
  - b) Hold the information in confidence and protect it in accordance with state and federal rules applicable to emergency 911 services; and
  - c) Use the information only in connection with providing emergency services to PSAPs.
- 3) The Company may immediately terminate a customer's use of Private Switch Database Service if, in the Company's sole judgment, the customer falsifies the information provided or fails to comply with any other provisions of this tariff.
- 4) The Company will only provide Private Switch Database Service where the Company is the primary 911 database provider for the PSAP serving the customer's location
- 5) The Company will provide a software package that will allow the customer to load the database information in the appropriate NENA format for transmission to the Company's data center
- 6) The Company will charge the private switch customer a monthly recurring charge for maintenance of the data in the national ALI database for delivery upon a 911 call to the PSAP.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

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Cancelling First Revised Sheet 69.7  
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## N11 SERVICES

### A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

#### 8. Private Switch Database Service (Cont'd)

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##### c. Limitations

- 1) The Company offers no warranty or representation with respect to the accuracy or completeness of the Private Switch Database Service. The Company relies on its customers for all private switch information placed in the Company's database management system.
- 2) The Company does not warrant or represent that its database management system will be compatible with every type of private switch equipment. Customers who wish to provide automated updates to the Company's database management system are responsible for acquiring their own private switch equipment and for testing the compatibility of that equipment with the Company's database management system.

##### d. Obligations of the Customer

- 1) When implementing Private Switch Database Service, the customer must contact the Telephone Company's E-911 representative to negotiate trunking, hardware and software requirements associated with the Private Switch Database Service.
- 2) The customer will be responsible for loading address information into the Private Switch Database Service software package and transmitting that information to the Telephone Company.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Second Revised Sheet 69.8  
Cancelling First Revised Sheet 69.8  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

8. Private Switch Database Service (Cont'd)

(T)

e. Rates and Charges

1) Private Switch Database Service rates

	<u>Nonrecurring Charge</u>
a) Installation	
(1) Initial Installation	\$900.00
(2) Subsequent addition of Station Records	0.00
	<u>Monthly Recurring Charge</u>
b) Monthly Rate <sup>1</sup>	
(1) Up to 1000, per 1000 Station Records	\$100.00
(2) 1001 - 4000, per 1000 Station Records	70.00
(3) Over 4000, per 1000 Station Records	60.00

2) Separate charges, not specified in this section of the tariff, are applicable for network connectivity from the customer's private switch to the Company's central office facilities.

3) Each Private Switch Database Service customer's Installation Charge and Monthly Rate is calculated at the time Private Switch Database Service is established and is based on the number of station records in service for the customer. The total number of station records are audited annually by the Telephone Company and applied to the account.

<sup>1</sup> The Monthly Rate is calculated based on the total number of station records submitted by the customer at installation or at the time of the annual audit. For example, 900 station records = \$100 MRC; 3900 station records = \$70 X 4 = \$280 MRC; 4500 station records = \$60 X 5 = \$300 MRC.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

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Second Revised Sheet 69.9  
Cancelling First Revised Sheet 69.9  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

9. Reverse Notification Telephone Number Database Service

(T)

a. Description of Service

- 1) The Company offers Reverse Notification Telephone Number Database Service (Reverse Database Service) to support the ability of Public Safety Answering Points (PSAPs) to make broadcast notification calls to areas under their jurisdiction in the event of emergencies.

b. General Regulations

- 1) Reverse Database Service is offered solely for the purpose of permitting PSAPs to make broadcast notifications to particular geographic areas and associated local telephone numbers in the event of emergencies. PSAPs ordering Reverse Database Service must provide the Company with written certification of their authority to make public emergency notifications.
- 2) PSAPs may not use Reverse Database Service information in connection with E911 Emergency Reporting Services.
- 3) PSAPs subscribing to Reverse Database Service will receive CD-ROM downloads of information from the Company's Automatic Location Indicator (ALI) database. The Company will provide ten-digit telephone numbers **and** associated **addresses, to** the extent that information is present in the Company's ALI database.
- 4) Reverse Database Service will include ALI information obtained by the Company from other local exchange carriers serving a PSAP's jurisdiction, when there are multiple local exchange carriers in a PSAP's jurisdiction. Reverse Database Service will include ALI information obtained from customers who operate private switches and have requested that carriers maintain appropriate information in the carrier's ALI database.
- 5) The Company will provide Reverse Database Service only for the jurisdictional area where a PSAP is authorized to provide emergency services. PSAPs will not be able to obtain foreign listings, foreign exchange cross-listings, foreign central office subscriptions, and multiple listings through Reverse Database Service.

(T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Second Revised Sheet 69.10  
Cancelling First Revised Sheet 69.10  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

9. Reverse Notification Telephone Number Database Service (Cont'd) (T)

b. General Regulations (Cont'd)

- 6) The Company considers all information provided to a PSAP under Reverse Database Service to be confidential and proprietary. Information received through Reverse Database Service may contain **the addresses** and telephone numbers of individuals whose listings are not published in directories and/or are not listed in directory assistance databases. The PSAP must: (T)
- a) Hold all Reverse Database Service information in confidence and protect it in accordance with the security regulations by which it protects its own proprietary or confidential information;
  - b) Restrict disclosure of the information solely to those PSAP employees and/or agents with a need to know and not disclose or resell such information to any other parties;
  - c) Use the information only when delivering broadcast notifications of emergencies; and
  - d) Notify the Company immediately of any confirmed or suspected misuse of Reverse Database Service information.
- 7) The PSAP represents and warrants that it will use information received through Reverse Database Service only in emergency situations. A PSAP may not access, use, import, export, copy, print, distribute or release information for any purpose other than what is necessary to make outbound telephone emergency notifications.
- 8) The Company may immediately terminate a PSAP's use of Reverse Database Service and demand the return of all Reverse Database Service information furnished to the PSAP if, in the Company's judgment, the PSAP misuses the information provided or fails to comply with any other provision of this tariff.
- 9) A PSAP's modification, merger or enhancement of information received through the Reverse Database Service will not relieve the PSAP from any provision of this tariff.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
Second Revised Sheet 69.11  
Cancelling First Revised Sheet 69.11  
Effective: November 2, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

9. Reverse Notification Telephone Number Database Service (Cont'd)

(T)

c. Limitations

- 1) The Company offers no warranty or representation with respect to the accuracy or completeness of the Reverse Database Service. The Company may rely on other local exchange carriers or private switch customers for certain information used in the Reverse Database Service.
- 2) The Company does not warrant or represent that the Reverse Database Service will be compatible with every type of reverse notification equipment. PSAPs are responsible for acquiring their own broadcast notification equipment and for testing the compatibility of that equipment with the Reverse Database Service.
- 3) By offering Reverse Database Service, the Company makes no warranties or representations for the operation of customer's broadcast notification equipment or for the availability or performance of any telephone network facilities, including the Company's facilities, during a broadcast notification.

d. Liability of the Company

- 1) By subscribing to Reverse Database Service, a PSAP agrees to hold harmless and indemnify the Company, along with its employees, directors, officers, agents, and subcontractors, from and against all claims or suits arising out of or resulting from the provision of Reverse Database Service, specifically including, but not limited to, all claims or suits resulting from or allegedly resulting from errors or omissions in the file or the use of such information by the PSAP or its agents.
- 2) To the extent that the PSAP claims sovereign immunity or other statutory limitations against third party claims, the PSAP will extend that same protection to the Company in connection with the PSAP's use of the Reverse Database Service.

By: F. B. Poag  
 Director

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

9. Reverse Notification Telephone Number Database Service (Cont'd) (T)

e. Rates and Charges

1) PSAPs can purchase Reverse Database Service in the following formats:

a) One-time **update** – a nonrecurring charge **is applicable per occasion.** (T)

b) Monthly **update** – **A recurring charge per month is applicable. The service is only offered on a 12 month minimum basis. If service is terminated prior to the 12 months, the monthly charge is applicable for the full 12 months..** (T)  
 (T)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
2) Reverse Database Service,		
a) One-time update (CD-ROM)	\$1,200.00	\$ 0.00
b) Monthly update (CD-ROM) 12 Month Term	0.00	500.00

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

Eighth ~~Seventh~~-Revised Contents Sheet 1  
Cancelling Seventh ~~Sixth~~ Revised Contents Sheet 1  
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Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

Third ~~Second~~ Revised Sheet 1  
Cancelling ~~Second~~ First Revised Sheet 1  
Effective: November 2, 2006 ~~July 14, 2004~~

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES

~~1. UNITED TELEPHONE EXCHANGES~~

~~NOTE: See Limited Availability Svc. Offerings, Sec. A2, Para. J.~~

A 1. General

- ~~1)~~ a. Enhanced Universal Emergency Number Service also referred to as Enhanced 911 or E911, is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. E911 Service includes lines and equipment necessary for the answering, transferring, and dispatching of public emergency telephone calls originated by persons within the serving area who dial 911.
- ~~2)~~ b. Enhanced 911 Service is offered subject to availability of facilities.
- ~~3)~~ c. The E911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local government units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~b~~ 2. Explanation of Terms

- ~~1)~~ a. ALTERNATE ROUTING (AR) - A feature provided to allow E911 calls to be routed to a designated alternate location if, (1) all E911 exchange lines to the primary PSAP (see definition below) are busy, or (2) the primary PSAP closes down for a period (night service). This is a standard feature of E911 Service.
- ~~2)~~ b. ANI/ALI DISPLAY TRANSFER UNIT - A console and associated common equipment for displaying ANI and/or ALI at the PSAP attendant position and used by the attendant to activate Fixed and/or Selective Transfer functions.
- ~~3)~~ c. AUTOMATIC LOCATION IDENTIFICATION (ALI) - The automatic display at the PSAP of the caller's telephone number, the address/location of the telephone and supplementary emergency services information. ALI info from the DBMS also provides for an initial information load for the data base stored in customer provided equipment, as well as the equipment of other E911 Service Providers and for periodic updates to this information. A feature by which the address associated with the calling party's telephone number (identified by ANI as designated below) is forwarded to the PSAP for display.
- ~~4)~~ d. AUTOMATIC NUMBER IDENTIFICATION (ANI) - Telephone number associated with the access line from which a call originates. A feature by which the calling party's ANI telephone number is forwarded to the E911 Control Office and to the PSAP's ANI/ALI Display Transfer Units.
- ~~5)~~ e. BACKUP PSAP VOICE GRADE SERVICE – Backup PSAP Voice Grade Service is only for use in Backup PSAPs. Voice Grade Service, as described in Section A20 of this tariff, is a channel that does not require a central office connection to communicate between specified locations.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~b~~ 2. Explanation of Terms (Cont'd)

- ~~6)~~ f. DATA BASE MANAGEMENT SYSTEM (DBMS) - A system of manual procedures and computer programs used to create, store, and update the data required to provide the Selective Routing ~~(SR)~~ and/or Automatic Location Identification for E911 systems. All features.
- ~~7)~~ g. DEFAULT ROUTING (DR)- A feature activated when an incoming E911 call cannot be selectively routed due to an ANI feature, garbled digits, or other causes. Such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP. This is a standard feature of E911 Service.
- ~~8)~~ h. END OFFICE - The central office(s) in the E911 System which receive originating E911 calls.
- ~~9)~~ i. ENHANCED 911 (E911) CONTROL OFFICE - The office providing tandem switching capability for E911 calls. It controls switching of ANI information to the PSAP and also provides the SR feature, standard ESS Speed Calling features, call transfer capability, and certain maintenance functions for each PSAP.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

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Cancelling ~~Third~~ ~~Second~~ Revised Sheet 4  
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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~b~~ 2. Explanation of Terms (Cont'd)

- ~~40)~~ j. ENHANCED 911 SERVICE AREA - The geographic area in which the customer will respond to all E911 calls and dispatch appropriate emergency assistance.
- ~~41)~~ k. FIXED TRANSFER - A feature which enables a PSAP attendant to transfer incoming E911 calls to secondary PSAPs by use of a single button on the ANI/ALI Display Transfer Unit.
- ~~42)~~ l. FORCED DISCONNECT - A function of the E911 central office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up. This feature prevents the jamming of the E911 exchange lines and is a standard feature of E911 Service.
- ~~43)~~ m. IDLE TONE APPLICATION - A feature which allows the PSAP attendant to distinguish between calls that have been abandoned before they are answered and calls where the calling party is unable to speak for some reason. If the caller abandoned the line before the PSAP attendant answered, a distinct tone is heard by the attendant. If the caller is still on the line but unable to speak, no tone will be heard. This is a standard feature of E911 Service.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~b 2.~~ 2. Explanation of Terms (Cont'd)

- ~~44)~~ n. MANUAL TRANSFER - A feature that enables the PSAP attendant to transfer an incoming call by depressing the switch hook of the associated telephone or the "add" button on the ANI/ALI Display Transfer Unit and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code. Manual Transfer is associated with the E911 trunk unit and is a standard feature of E911 Service.
- ~~45)~~ o. PUBLIC SAFETY ANSWERING POINT (PSAP) - An answering location for E911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only. An additional type of PSAP is the Backup PSAP. Backup PSAPs are disaster recovery answering points which serve as a backup to the Primary PSAP and are not co-located with the Primary PSAP. PSAPs are public service agencies such as police, fire, or emergency medical or a common bureau serving a group of such entities.
- ~~46)~~ p. SELECTIVE ROUTING (SR) - A feature that routes an E911 call from a central office to the designated primary PSAP based upon the identified number of the calling party.
- ~~47)~~ q. SELECTIVE TRANSFER - A feature providing persons at the PSAP the ability to transfer an incoming call to another agency by depressing a single button labeled with the type of agency, e.g., "Fire", on the ANI/ALI Display Transfer Unit. This type of transfer is only available when the SR feature is provided.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~b~~ 2. Explanation of Terms (Cont'd)

~~48)~~ f. SERVICE CENTRAL OFFICE - The central office from which a PSAP, either primary or secondary, is served.

s. SERVICE PROVIDER - An entity providing one or more of the following E911 elements: network, CPE or data base service.

~~49)~~ t. UNIVERSAL EMERGENCY NUMBER SERVICE - An exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer. The lines and equipment associated with the service arrangement for the answering, transferring, and dispatching of public emergency telephone calls are included.

~~20)~~ u. UNIVERSAL EMERGENCY NUMBER SERVICE CUSTOMER - A municipality or other state or local government unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls, at the minimum for police and fire service.

~~e~~ 3. Rules and Regulations

~~4)~~ a. This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. Only one E911 service will be provided within any government agency's locality.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~e 3.~~ 3. Rules and Regulations (Cont'd)

- ~~2)~~ b. The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies will subscribe to other exchange telephone service as provided in other sections of this tariff.
- ~~3)~~ c. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public. Residential customers whose telephone services have been temporarily denied for non-payment will continue to have access to 911 Service (outgoing service only). Service will be provided on a "where available" basis.
- ~~4)~~ d. E911 Service is classified as Business Exchange Service and is arranged for 1-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.
- ~~5)~~ e. E911 Service is provided solely for the benefit of the customer operating the PSAP. The provision of E911 Service by the Company shall not be interpreted, constructed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.
- ~~6)~~ f. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.
- ~~7)~~ g. Terminal equipment ~~as offered in this section of the tariff~~ may be provided by the Company for use with this service.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~ε~~ 3. Rules and Regulations (Cont'd)

~~8)~~ h. Temporary suspension of service is not provided for any part of the E911 Service.

~~9)~~ i. E911 information consisting of the name, address, and telephone number of telephone customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls.

~~40)~~ j. The E911 calling party forfeits the privacy afforded by nonlisted and nonpublished service to the extent that the telephone number, address, and name associated with the originating station location are furnished to the PSAP.

~~11)~~ ~~Central offices that are not currently equipped to transmit ANI will not be modified to provide ANI just for E911 Service. When the Selective Routing feature is provided, in such circumstances, Default Routing and central office identification will be provided in lieu of Selective Routing and ANI Display.~~

~~42)~~ k. The Company's entire liability to any person for interruption or failure of E911 Service shall be limited to the terms set forth in this section and other sections of this tariff. The Company shall not be liable to any person or entity for any damages whatsoever resulting from or in connection with the provision of access to E-911 Service during the temporary denial of a residential subscriber service for non-payment.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ ~~Second~~ Revised Sheet 9  
Cancelling ~~Second~~ ~~First~~ Revised Sheet 9  
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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~ε~~ 3. Rules and Regulations (Cont'd)

- ~~43)~~ l. The rates charged for E911 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
- ~~44)~~ m. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures, or malfunctions of this service or any part thereof, whether caused by the negligence of the Company or otherwise, shall not exceed the greater of \$50.00 or an amount equivalent to the pro rata charge for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credit which may be given for an out-of-service condition.
- ~~45)~~ n. Each customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

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Cancelling ~~Second~~ First Revised Sheet 10  
Effective: November 2, 2006 ~~July 14, 2004~~

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~ε~~ 3. Rules and Regulations (Cont'd)

- ~~46)~~ o. The customer also agrees to release, indemnify, and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, conditions, occasion or use of E911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents of any one of them.
- ~~47)~~ p. The Company's intent will be to provide at least the same level of service reliability and quality as the telephone service being provided in the exchanges where E911 is offered.
- ~~48)~~ q. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all E911 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ ~~Second~~ Revised Sheet 11  
Cancelling ~~Second~~ ~~First~~ Revised Sheet 11  
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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~ε 3.~~ Rules and Regulations (Cont'd)

~~19) f.~~ Application for E911 Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer.

~~20) s.~~ The customer must furnish the Company its agreement to the following terms and conditions:

~~a 1)~~ That all E911 calls will be answered on a 24 hour day, 7 day week basis.

~~b 2)~~ That the customer has responsibility for dispatching the appropriate emergency service vehicles within the E911 service area, or will undertake to transfer all E911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.

~~ε 3)~~ That the customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the E911 PSAP by calling parties.

~~d 4)~~ That the customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving other calls.

~~e 5)~~ That the customer will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming E911 lines recommended by the Company to be installed.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~ε~~ 3. Rules and Regulations (Cont'd)

~~20) The customer must furnish the Company its agreement to the following terms and conditions: (Cont'd)~~

~~e) That the customer will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming E911 lines recommended by the Company to be installed.~~

~~21) t.~~ t. When the Selective Routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire, and ambulance or any other appropriate agencies responsible for providing emergency service in the E911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Company. The customer will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the E911 serving area. These ESNs will be carried in the Data Base Management System (DBMS) to permit routing of 911 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the E911 serving area. The following terms define the customer's responsibility in providing this information.

~~a~~ 1) Initial and subsequent ESN assignments by street name, address range, and area or other mutually agreed upon routing criteria shall be furnished by the customer to the Company prior to the effective date of service.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~ε 3.~~ Rules and Regulations (Cont'd)

~~24) t.~~ (Cont'd)

- ~~b 2)~~ After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file, and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance, or other appropriate agencies' jurisdiction over any address, annexations, and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of E911 calls to the proper PSAP.
- ~~ε 3)~~ The Company will provide to the customer on request a complete written copy of the master address file to permit the customer to verify the accuracy of the police, fire and ambulance PSAP routing designations.
- ~~d 4)~~ Changes, deletions, and additions which the customer desires to have made in the master address file should be submitted on an "as occurred" basis.
- ~~e 5)~~ The Company will furnish a written copy to the customer for verification showing each change, deletion, and addition to the master address file.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 14  
Cancelling ~~Second First~~ Revised Sheet 14  
Effective: November 2, 2006 ~~July 14, 2004~~

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~e 3.~~ e 3. Rules and Regulations (Cont'd)

~~24) t.~~ t. (Cont'd)

f 6) The Company will bill "911" local option fees in accordance with Chapter 365, Florida Statutes, as amended. Each customer imposing a "911" local option fee agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, arising out of the Company's good faith compliance with the instructions of the customer concerning the imposition, billing, collection or remittance of the "911" fee, whether or not the act of complying with the customer's instructions is deemed to be negligent.

~~d 4.~~ d 4. Service Features

~~4) a.~~ a. E911 Service is available in five service feature offerings:

- ~~a 1)~~ a 1) Automatic Number Identification
- ~~b 2)~~ b 2) Selective Routing
- ~~e 3)~~ e 3) Automatic Number Identification and Selective Routing
- ~~d 4)~~ d 4) Automatic Number Identification and Automatic Location Identification
- ~~e 5)~~ e 5) Automatic Number Identification, Automatic Location Identification, and Selective Routing

~~2) b.~~ b. The following standard features are included with each of the service offerings:

- ~~a 1)~~ a 1) Forced Disconnect
- ~~b 2)~~ b 2) Idle Tone Application
- ~~e 3)~~ e 3) Default Routing
- ~~d 4)~~ d 4) Alternate Routing (Night Service)
- ~~e 5)~~ e 5) Speed Calling
- ~~f 6)~~ f 6) Central Office Transfer Arrangements

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 15  
Cancelling ~~Second~~ First Revised Sheet 15  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~d 4. Service Features (Cont'd)~~

~~3) c. PSAP equipment deemed essential to the operation of E911 service may be provided by the customer or by the Company under the terms and rates as specified in this section of the tariff. If provided by the Company, such equipment is offered to Public Service Agencies responsible for the provision of E911 service only and includes the ANI/ALI Display Transfer equipment. This Display Transfer equipment consists of a microprocessor controller, stored program system capable of serving up to 64 incoming lines and 16 Display and Transfer units with a combination of 16 total parts for printers.~~

~~E 5. Rates for PSAP Equipment~~

~~This equipment is provided subject to an initial contract period of three or five years or a one-time payment as selected by the customer. Termination charges, as prescribed elsewhere in this tariff, are applicable in the event termination occurs prior to expiration of the initial contract.~~

	Tier A		Tier B
	1 Mo.	36 Mo.	60 Mo.

~~1) Positron PSAP Equipment~~

~~a) Basic Positron PSAP System - Provides the capacity for 16 trunks, 16 positions. Basic configuration is equipped for 2 trunks, 4 positions and 1 display module.~~

~~\$48,174.60 \$1,742.85 \$1,228.75 \$582.25~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 16  
Cancelling ~~Second First~~ Revised Sheet 16  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~e. Rates for PSAP Equipment (Cont'd)~~

~~1) Positron PSAP Equipment (Cont'd)~~

	<u>Tier A</u>		<u>Tier B</u>
	<u>1 Mo.</u>	<u>36 Mo.</u>	<u>60 Mo.</u>

~~b) Trunk Card - contains 2 identical trunk circuits, each providing CO trunk control, terminal equipment control, identification of answering position, recorder control and audio output.~~

~~\$1,488.45    \$ 53.40    \$ 37.50    \$ 17.60~~

~~c) Positron Intelligent Display Module (IDM) - Provides instant display of associated ANI/ALI data when a call is answered. IDM is available in either desktop or panel-mount version.~~

~~\$2,140.05    \$ 77.00    \$ 54.15    \$ 25.50~~

~~d) Serial Input/Output Interface - Provides serial outputs for connection to outside equipment. Each SIO card features four ports that can be individually set for transmission at 300, 1200, 2400 or 9600 baud rates. Ports can be set to support either RC 232C (DCE or DTE) or RS 422 standards.~~

~~\$1,999.75    \$ 42.95    \$ 30.15    \$ 14.10~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 17  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~e. Rates for PSAP Equipment (Cont'd)~~

~~1) Positron PSAP Equipment (Cont'd)~~

	Tier A		Tier B
	1 Mo.	36 Mo.	60 Mo.
<del>e) MF Receiver - Decodes multi-frequency tones received from an incoming E-911 call.</del>	<del>\$ 977.05</del>	<del>\$ 34.90</del>	<del>\$ 24.45</del>
<del>f) Trunk Motherboard - Provides wired-for capacity for trunks 17-64 in increments of 16 trunks per unit.</del>	<del>\$2,055.55</del>	<del>\$ 73.95</del>	<del>\$ 24.45</del>
<del>g) Trunk Shelf - Provides capacity for trunks 33-64.</del>	<del>\$ 785.35</del>	<del>\$ 27.95</del>	<del>\$ 9.05</del>
<del>h) Control Input/Output Card - Provides 4 16-bit parallel parts. Two are used by the CPU and 2 are used to output commands to the DALOM card and receive MF tones and power status from it.</del>	<del>\$ 828.60</del>	<del>\$ 29.50</del>	<del>\$ 9.60</del>

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 18  
Cancelling ~~Second First~~ Revised Sheet 18  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~e. Rates for PSAP Equipment (Cont'd)~~

~~1) Positron PSAP Equipment (Cont'd)~~

	Tier A		Tier B
	1 Mo.	36 Mo.	60 Mo.

~~i) Transfer Matrix - Allows access for 4 PSAP trunks to 8 (half) or 16 (full) transfer lines.~~

half	\$ 2,994.55	\$107.95	\$ 76.00	\$ 35.85
full	\$ 3,525.75	\$127.20	\$ 89.55	\$ 42.30

~~2) Equipment Moves or Changes~~

~~a) Moves or changes involving equipment at PSAP locations will be based upon costs, not to exceed nonrecurring charges specified elsewhere in this tariff.~~

~~b) Charges for customer requests that necessitate additions, removals, moves, or changes of access facilities and/or equipment on Company premises will be based upon costs per request.~~

~~c) Installation of additional facilities to maintain a satisfactory grade of service such as described in Section A10.A.1.c.17 of this tariff will be provided by the Company at no additional charge to the customer.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 19  
Cancelling ~~Second First~~ Revised Sheet 19  
Effective: November 2, 2006 ~~July 14, 2004~~

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~f 5.~~ All Counties

~~4) a.~~ General

Enhanced Universal Emergency Number Service (E911) will be provided within the established boundaries of requesting counties subject to the rules, regulations and definitions specified in this section of the tariff.

~~2) b.~~ Rates

The following rates are applicable for county-wide E911 Service.

~~a 1)~~ Including Automatic Number Identification, Automatic Location Identification and Selective Routing

<u>Service Establishment Charge</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
\$1,270/M	\$730/M	\$120/M

~~b 2)~~ Including Automatic Number Identification, and Automatic Location Identification

<u>Service Establishment Charge</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
\$1,270/M	\$730/M	\$ 93/M

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 20  
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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~f 5.~~ All Counties (Cont'd)

~~2) b.~~ Rates (Cont'd)

- ~~e 3)~~ When the Selective Routing feature is selected by the county, a testing charge of \$27 per thousand access lines and PBX trunks per month is applicable for each month of pre turn-up system testing requested by the county.
- ~~d 4)~~ Each county's Nonrecurring and Service Establishment charges are calculated at the time E911 Service is established and are based on the number of access lines and PBX trunks, per thousand, in service in the respective county. The Nonrecurring charge is applied also annually thereafter per thousand access lines and trunks added during the year.
- ~~e 5)~~ Each county's Monthly Charge is applied based on the number of access lines and PBX trunks, per thousand, that have access to that county's E911 Service. The total billed amount is subject to annual adjustment to reflect changes in the number of access lines served.
- ~~f 6)~~ The Monthly Rate provides normal maintenance 7 days a week including holidays provided trouble is reported between hours of 8 a.m. and 12 midnight. Trouble reported outside this time period will be cleared and billed on a per occasion per hour rate.
- ~~g 7)~~ Appropriate rates in this tariff and other tariffs in which the Company concurs are applicable in addition to the rates shown in A10.A.1.f.2 of this tariff.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
First Revised Sheet 20.1  
Cancelling Original Sheet 20.1  
Effective: ~~November 2, 2006~~ August 5, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

~~1. UNITED TELEPHONE EXCHANGES (Cont'd)~~

~~g 6.~~ Backup PSAP Voice Grade Service

~~4) a.~~ General

a 1) Voice Grade Service, as described in Section A20 of this tariff, is a channel that does not require a central office connection to communicate between specified locations. Voice Grade Service does not require line treatment or line conditioning and may be provided as two-wire or four-wire service.

b 2) The flat rate charges for a two point Backup PSAP Voice Grade Service will be equal to one (1) channel termination charge, two-wire or four-wire, as appropriate.

c 3) Backup PSAP Voice Grade Service is only for use in Backup PSAPs

~~2) b.~~ Rates

	Nonrecurring Charge		Monthly Rate
	First	Additional	
a 1) Backup PSAP Voice Grade Service, Per Point of Term			
Two-wire termination	\$59.00	\$270.00	\$87.00
Four-wire termination	59.00	270.00	87.00
	Fixed Monthly Rate	Per Mile Monthly Charge	NRC
b 2) Interoffice Channels	\$45.00	\$1.50	\$87.00

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 21  
Cancelling ~~Second First~~ Revised Sheet 21  
Effective: ~~November 2, 2006~~ July 14, 2004

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES~~

~~a. General~~

- ~~1) When requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal emergency number 911 for use of Public Safety Answering Points (PSAPs) engaged in assisting local governments in the protection and safety of the general public.~~
- ~~2) Two types of services are offered, basic 911 and Enhanced 911 (E911) service. Selection of the appropriate service to serve various customers will be made jointly by the Company and the customer and will be based on a thorough analysis of customer needs at each location and on the availability of facilities in each area.~~
- ~~3) Rates and charges for basic 911 and E911 service are based on the costs for a municipal or county wide system. Because of the unique requirements of each system, the system will be tariffed specifically for each municipality or county.~~
- ~~4) Terminal equipment will be provided by the Company for 911 service. Where not specifically itemized in this tariff, said equipment, including moves, rearrangements or changes, will be provided at rates and charges based upon costs.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Fourth~~ Third Revised Sheet 22  
Cancelling ~~Third~~ Second Revised Sheet 22  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~b. Explanation of Terms~~

- ~~1) ALTERNATE ROUTING (AR) - A feature provided to allow E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP are busy, or (2) the primary PSAP closes down for a period (night service). This is a standard feature of E911 service.~~
- ~~2) ATTENDANT CONSOLE - A selector console and associated common equipment for displaying ANI numbers at the PSAP attendant position and used by the attendant to activate Fixed and/or Selective Transfer functions.~~
- ~~3) AUTOMATIC LOCATION IDENTIFICATION (ALI) - A feature by which the name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Telephones associated with a calling party's telephone number but which are physically located elsewhere (off premises extensions, secondary locations, etc.) will also be identified with the same address associated with the calling party's telephone number at the primary location. No ALI data is provided when a call is sent to Default Routing (DR).~~
- ~~4) AUTOMATIC NUMBER IDENTIFICATION (ANI) - A feature by which the calling party's telephone number is forwarded to the E911 Control Office and to the PSAP's display.~~
- ~~5) BACKUP PSAP VOICE GRADE SERVICE - Backup PSAP Voice Grade Service is only for use in Backup PSAPs. Voice Grade Service, as described in Section A20 of this tariff, is a channel that does not require a central office connection to communicate between specified locations.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Fourth~~ Third Revised Sheet 23  
Cancelling ~~Third~~ Second Revised Sheet 23  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~b. Explanation of Terms (Cont'd)~~

- ~~6) DEFAULT ROUTING (DR) - A feature activated when an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP. This is a standard feature of E911 service. No ANI/ALI data is provided when a call is sent to Default Routing.~~
- ~~7) END OFFICE - The Central Office(s) in the E911 system from which E911 calls are originated.~~
- ~~8) ENHANCED 911 SERVICE AREA - The geographic area in which the customer will respond to all E911 calls and dispatch appropriate emergency assistance.~~
- ~~9) FIXED CALL EXTENSION - A feature which enables a PSAP attendant to extend incoming E911 calls to secondary PSAPs by use of a single button on the attendant console.~~
- ~~10) FORCED DISCONNECT - A function of the E911 Central Office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up. This feature prevents the jamming of the E911 exchange lines and is a standard feature of E911 service.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Fifth~~ Fourth Revised Sheet 24  
Cancelling ~~Fourth~~ Third Revised Sheet 24  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~b. Explanation of Terms (Cont'd)~~

- ~~11) MANUAL TRANSFER - A feature that enables the PSAP attendant to transfer an incoming call by depressing the switch hook of the associated telephone or the "add" button on the Display and Transfer Unit and dialing either a 7 digit or 10-digit telephone number or a 2 digit Speed Calling Code. Manual Transfer is associated with the E911 trunk unit and is a standard feature of the E911 service.~~
- ~~12) PUBLIC SAFETY ANSWERING POINT (PSAP) - An answering location for 911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; Secondary PSAPs receive calls on a transfer basis only. An additional type of PSAP is the Backup PSAP. Backup PSAPs are disaster recovery answering points which serve as a backup to the Primary PSAP and are not co-located with the Primary PSAP. PSAPs are public service agencies such as police, fire, or emergency medical or a common bureau servicing a group of such entities.~~
- ~~13) SELECTIVE ROUTING (SR) - A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.~~
- ~~14) SERVING CENTRAL OFFICE - The central office from which a PSAP, either primary or secondary, is served.~~
- ~~15) UNIVERSAL EMERGENCY NUMBER SERVICE - A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer. The lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls are included.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Fourth~~ Third Revised Sheet 25  
Cancelling ~~Third~~ Second Revised Sheet 25  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~b. Explanation of Terms (Cont'd)~~

~~16) UNIVERSAL EMERGENCY NUMBER SERVICE CUSTOMER — A municipality or other county or local governmental unit or an authorized agent of one or more municipalities or other county or local governmental units to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls, at the minimum for police and fire service.~~

~~17) WIRE CENTER — The term “wire center” denotes the local telephone dial switching office serving subscribers in a well defined area.~~

~~c. Rules and Regulations~~

~~1) 911 service is provided by the Company where facilities and operating conditions permit.~~

~~2) This offering is limited to the use of central office number 911 as the universal emergency number and only one 911 service will be provided within any geographical area.~~

~~3) The 911 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number. The customer must subscribe for additional local exchange service at the PSAPs for administrative purposes for placing of outgoing calls and for receiving other emergency calls, including any which might be relayed by Company operators.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 26  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~c. Rules and Regulations (Cont'd)~~

- ~~4) The service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting emergencies by the public.~~
- ~~5) When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed as covered by Section A2 of this tariff. Where allowances on features which are affected by the interrupted service shall be considered; and further, only those access lines on the interrupted portion of a service shall be considered in determining the number of access lines affected.~~
- ~~6) It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for 911 service.~~
- ~~7) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for 911 service. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer of the service.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~c. Rules and Regulations (Cont'd)~~

~~7) (Cont'd)~~

~~Further, each customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of 911 service features and the equipment associated therewith or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 services hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user agencies or municipalities or employees or agents of any one of them.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~c. Rules and Regulations (Cont'd)~~

- ~~8) When an order for 911 service and facilities or requests for additions, rearrangements, relocations, or modifications of service and equipment are canceled in whole or in part prior to the completion of the work involved, the customer is required to reimburse the Company for all expenses incurred in handling the request before notice of cancellation is received. Such charges, however, are not to exceed all charges which would apply if the work involved in complying with the request had been completed.~~
- ~~9) Application for 911 service must be executed in writing by the customer (a municipality, a local government authority or their duly appointed agent). If execution is by an agent, satisfactory evidence of the appointment must be provided in writing to the company. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.~~
- ~~10) The customer must furnish the Company, in writing, with its agreement to the following terms and conditions:~~
- ~~a) That at least one PSAP will be provided and staffed on a 24-hour, seven days per week basis.~~
- ~~b) That the customer accepts responsibility for dispatching, or having others dispatch police, fire, ambulance or other emergency services as required, to the extent as such services are reasonably available.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~c. Rules and Regulations (Cont'd)~~

~~10) (Cont'd)~~

~~c) That the customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the 911 PSAP by calling parties.~~

~~d) That the customer will subscribe to or provide 911 equipment with a capacity adequate to handle the number of incoming 911 lines recommended by the Company to be installed. (Applies to E911 service only.)~~

~~11) Terminal equipment as offered in the appropriate sections of this Tariff may be provided by the Company for use with this service.~~

~~12) Temporary suspension of service is not provided for any part of the 911 service.~~

~~13) The rates charged for 911 service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects, and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 30  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~c. Rules and Regulations (Cont'd)~~

- ~~14) Company serving boundaries and political subdivision boundaries may not coincide. If a central office serves telephones located both within and outside the customer's public safety jurisdiction, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by these central offices.~~
- ~~15) 911 service is classified as Business Exchange Service and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.~~
- ~~16) E911 information consisting of the names, addresses and telephone numbers of customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls. The 911 calling party forfeits the privacy afforded by nonpublished and nonlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location are furnished to the PSAP.~~
- ~~17) Central offices that are not currently equipped to transmit ANI will not be modified to provide ANI just for E911 service. Default Routing and Central Office identification will be provided in lieu of Selective Routing and ANI Display. When the Selective Routing feature is provided~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 31  
Cancelling ~~Second~~ First Revised Sheet 31  
Effective: November 2, 2006 ~~July 14, 2004~~

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~c. Rules and Regulations (Cont'd)~~

~~17) (Cont'd)~~

~~the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire, and ambulance or any other appropriate agencies responsible for providing emergency service in the E911 serving area.~~

~~18) The Company's entire liability to any person for interruption or failure of 911 service shall be limited to the terms set forth in this section and other sections of this Tariff.~~

~~19) General Regulations located in Section A2 of this Tariff will also apply to this service offering.~~

~~20) Where a 911 call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 911 call, the quality of the call or any features that may otherwise be provided with 911 service.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ ~~Second~~ Revised Sheet 32  
Cancelling ~~Second~~ ~~First~~ Revised Sheet 32  
Effective: ~~November 2, 2006~~ July 14, 2004

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~c. Rules and Regulations (Cont'd)~~

~~21) The Company will bill "911" local option fees in accordance with Chapter 365, Florida Statutes, as amended. Each customer imposing a 911 local option fee agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, arising out of the Company's good faith compliance with the instructions of the customer concerning the imposition, billing, collection or remittance of the 9121 fee, whether or not the act of complying with the customer's instructions is deemed to be negligent.~~

~~d. E-911 Service for Okaloosa County, Florida~~

~~1) General~~

~~a) This tariff is for E911 service for Okaloosa County and service is provided under this tariff and the "Agreement to Furnish Enhanced 911 Emergency Reporting Telephone Service" signed and agreed to by the Board of County Commission and Central Telephone Company of Florida.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ ~~Second~~ Revised Sheet 33  
Cancelling ~~Second~~ ~~First~~ Revised Sheet 33  
Effective: ~~November 2, 2006~~ July 14, 2004

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E-911 Service for Okaloosa County, Florida (Cont'd)~~

~~1) General (Cont'd)~~

~~b) The E911 system shall provide the services and features as shown in this section following. Additions, modifications, or removals of service components shall be made by the Company at the customer's request. Such changes shall be made at the company's prevailing rates at the time the request is made. Rates for new services shall be developed on an individual case basis.~~

~~e) The customer's E911 coordinator will act as coordinator for implementation and ongoing administration of all 911 data management associated with E911 service.~~

~~d) The Coordinator's responsibilities include but are not limited to:~~

~~(1) Coordinating the identification of PSAP locations as well as the unique combinations of police, fire, emergency medical, and any other appropriate agencies responsible for providing emergency service in the E911 area.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 34  
Cancelling ~~Second~~ First Revised Sheet 34  
Effective: November 2, 2006 ~~July 14, 2004~~

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E-911 Service for Okaloosa County, Florida (Cont'd)~~

~~1) General (Cont'd)~~

~~d) (Cont'd)~~

~~(2) Coordinating the Emergency Service Numbers (ESNs) with street address ranges or other routing criteria in the E911 serving area for all agencies that are part of the system, including those with separate agreements, if any. Such ESNs will be assigned to permit routing of E911 calls to the primary and secondary PSAPs responsible for handling calls from each telephone in the E911 serving area.~~

~~(3) After establishment of the E911 service, coordinating the accuracy of the routing information, and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexation and other changes in local jurisdictional boundaries, incorporation of new cities or any other matter that will affect the routing of E911 calls to the proper PSAP for all agencies that are part of the system, including those with separate contracts, if any.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ ~~Second~~ Revised Sheet 35  
Cancelling ~~Second~~ ~~First~~ Revised Sheet 35  
Effective: ~~November 2, 2006~~ July 14, 2004

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E-911 Service for Okaloosa County, Florida (Cont'd)~~

~~1) General (Cont'd)~~

~~d) (Cont'd)~~

~~(4) The initial ALI and the ANI record will be loaded from the Company's customer records. These records will be provided to the Okaloosa County 911 Coordinator for verification and comparison of correct addresses. It shall be the responsibility of the County 911 Coordinator to provide to the company changes necessary from the verification process. Changes, deletions and additions which the customer desires to have made in the ALI should be submitted to the Company on an "as occurred" basis. Changes are to be forwarded to the Company's E911 Coordinator at the following address:~~

~~Embarq Florida, Inc.  
E911 Coordinator  
P O Box 2214  
Tallahassee Florida 32316-2214~~

~~e) Costs incurred by the Company for services requested by the customer over and above those specified in this Agreement shall be charged, as incurred, to the customer on a time and materials basis.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 36  
Cancelling ~~Second~~ First Revised Sheet 36  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E911 Service for Okaloosa County, Florida (Cont'd)~~

~~1) General (Cont'd)~~

~~f) Customer agrees to limit the use of utility provided information regarding its telephone subscribers, including names, addresses, and telephone numbers, to the strict performance of the customer's assigned responsibilities as a public agency under the terms of this agreement.~~

~~g) If, prior to the date on which this service is available and accepted for use by the customer, the customer cancels all or any part of the service, the customer shall pay to the Company an amount of money as provided below:~~

~~(1) Any and all costs expended or committed for the installation and removal of said service, including but not limited to, labor costs, engineering and supply expenses, costs for equipment and facilities less salvage value;~~

~~(2) The total applicable nonrecurring charges.~~

~~h) System acceptance is required when the equipment is cut over and operating in accordance with the manufacturer's specifications and the Performance Criteria following; should the equipment not operate in accordance with manufacturer's specifications and the Performance Criteria, the Company will make the equipment operate in accordance with such~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 37  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E911 Service for Okaloosa County, Florida (Cont'd)~~

~~1) General (Cont'd)~~

~~h) (Cont'd)~~

~~specifications. When acceptance is required, the customer agrees to sign an acceptance certificate that: (1) the equipment has been installed in good condition, (2) the equipment is accepted as installed, and (3) payment is due without setoff or abatement.~~

~~Should the Company not be able to install the equipment, as a result of their direct control and responsibility, the customer will not be financially responsible for the affected hardware and/or service.~~

~~i) Unless sooner terminated, this Agreement shall continue for an initial period of 120 months from the date the E911 service is placed in service for the ANI/ALI PSAP equipment as shown.~~

~~j) All equipment furnished by the Company hereunder shall remain the property of the Company. The customer shall be responsible for loss or damage to the equipment furnished under this Agreement unless such loss or damage is due to causes beyond its control.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Second~~ Third Revised Sheet 38  
Cancelling ~~Second~~ First Revised Sheet 38  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E911 Service for Okaloosa County, Florida (Cont'd)~~

~~1) General (Cont'd)~~

~~k) The Company warrants the equipment will be free from defects in material and workmanship, and the Company will provide, at its expense, maintenance service to keep the equipment in good working condition and repair. If warranty work is necessary, the Company will at its option, repair the equipment in place or accept the return of equipment, at its expense, for repair or replacement.~~

~~2) Maintenance and Repairs~~

~~a) Maintenance and repairs of the E911 facilities and equipment under this Agreement is subject to the Company's General Exchange Tariff. Maintenance will include the furnishing of all necessary labor and materials for the equipment. The Company will respond to requests to perform service for any significant malfunction of the equipment within four (4) hours of receipt of notice from the customer requesting such service. Significant malfunction is defined as any service interruption that renders the following:~~

~~(1) Any E911 trunk out of service~~

~~(2) Any E911 system ringdown circuit out of service~~

~~(3) Any E911 system data circuit out of service~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ ~~Second~~ Revised Sheet 39  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E911 Service for Okaloosa County, Florida (Cont'd)~~

~~2) Maintenance and Repairs (Cont'd)~~

~~a) (Cont'd)~~

~~(4) ALI and/or ANI screen functions inoperative at any console~~

~~(5) Failure of ANI and/or ALI at any PSAP~~

~~(6) Failure of PSAP to PSAP transfer of ANI and/or ALI~~

~~(7) Failure of PSAP to secondary answering position transfer of ANI and/or ALI~~

~~(8) Inability to receive incoming calls~~

~~(9) Inability to make outgoing calls~~

~~(10) Total console failure~~

~~(11) Failure of selective routing system.~~

~~b) The Company warrants that the E911 system will be administered under its "Priority Restoral" Service Program which qualifies the service for priority treatment for service affecting situations requiring repair.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 40  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E911 Service for Okaloosa County, Florida (Cont'd)~~

~~2) Maintenance and Repairs (Cont'd)~~

~~c) Except for damages due to the Company's gross negligence or willful misconduct, the Company's liability for any loss or damage arising from any errors, interruptions, defects, failure of equipment or service or malfunction in this service or any part thereof whether caused by the negligence of the Company or otherwise shall be (1) totally disclaimed and excluded with respect to incidental, special, consequential, and commercial damages, and (2) not in excess of the lesser of \$500.00 or the actual damages incurred by the customer with respect to all other damages.~~

~~d) The Company and its duly authorized agents and employees shall have the right of ingress and egress where said facilities are installed for the purpose of inspecting, maintaining, and repairing said facilities and for all other purposes necessary to the performance of this Agreement.~~

~~3) Rates and Charges~~

~~a) The in service date for the service covered by this Tariff shall be September 1, 1988.~~

~~b) Authorized Agencies "PSAP Service"~~

~~(1) Crestview Police Department~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 41  
Cancelling ~~Second First~~ Revised Sheet 41  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E911 Service for Okaloosa County, Florida (Cont'd)~~

~~3) Rates and Charges (Cont'd)~~

~~b) Authorized Agencies "PSAP Service" (Cont'd)~~

~~(2) Okaloosa County Sheriff's Department~~

~~(3) Fort Walton Beach Police Department~~

~~(4) Hurlbert Field~~

~~(5) Niceville Police Department~~

~~(6) Valparaiso Police Department~~

~~(7) Eglin Air Force Base~~

~~e) Nonrecurring Charges~~

~~Nonrecurring Charges shall be paid as follows:~~

~~\$ 49,768.00 (10%) Upon signing of agreement~~

~~\$149,304.00 (30%) November 1, 1987~~

~~\$159,257.00 (32%) On the cut over date~~

~~\$139,350.00 (28%) Upon acceptance or until~~

~~collected from subscribers in Okaloosa County  
whichever occurs last, but in no event later  
than October 1, 1988.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ ~~Second~~ Revised Sheet 42  
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Effective: ~~November 2, 2006~~ ~~July 14, 2004~~

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E911 Service for Okaloosa County, Florida (Cont'd)~~

~~3) Rates and Charges (Cont'd)~~

~~d) Monthly Rates~~

~~Pursuant to the agreement, the monthly equipment rate of \$20,033.00 for a ten (10) year period is applicable for the E911 equipment itemized following. The equipment rate does not include the monthly rates for applicable tariffed line services subscribed to by the customer for E911 service.~~

~~(1) ANI Equipment~~

~~(a) Crestview Police Department~~

~~1 Console  
1 Control Cabinet  
2 Incoming Trunk Cards  
2 Ringdown Trunk Cards~~

~~(b) Fort Walton Beach Police Department~~

~~2 Consoles  
1 Control Cabinet  
3 Incoming Trunk Cards  
1 Ringdown Trunk Card~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 43  
Cancelling ~~Second First~~ Revised Sheet 43  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E911 Service for Okaloosa County, Florida (Cont'd)~~

~~3) Rates and Charges (Cont'd)~~

~~d) Monthly Rates~~

~~(1) ANI Equipment (Cont'd)~~

~~(c) Shalimar Okaloosa County Sheriff's Department~~

~~2 Consoles  
1 Control Cabinet  
5 Incoming Trunk Cards  
7 Ringdown Trunk Cards~~

~~(d) Hurlburt Field~~

~~1 Console  
1 Control Cabinet  
2 Incoming Trunk Cards  
1 Ringdown Trunk Cards~~

~~(e) Niceville Police Department~~

~~1 Console  
1 Control Cabinet  
2 Incoming Trunk Cards  
2 Ringdown Trunk Cards~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 44  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E911 Service for Okaloosa County, Florida (Cont'd)~~

~~3) Rates and Charges (Cont'd)~~

~~d) Monthly Rates (Cont'd)~~

~~(1) ANI Equipment (Cont'd)~~

~~(f) Valparaiso Police Department~~

~~1 Console  
1 Control Cabinet  
2 Incoming Trunk Cards  
1 Ringdown Trunk Card~~

~~(g) Eglin Air Force Base~~

~~1 Console  
1 Control Cabinet  
2 Incoming Trunk Cards  
2 Ringdown Trunk Cards~~

~~(2) ALI Equipment~~

~~(a) Crestview (will serve the northern part of the county)~~

~~1 HP 3000  
1 Flow Control Engine  
7 Modems  
3 CRTs/Thinkjet Printers  
1 Spooled Printer~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 45  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E911 Service for Okaloosa County, Florida (Cont'd)~~

~~3) Rates and Charges (Cont'd)~~

~~d) Monthly Rates (Cont'd)~~

~~(2) ALI Equipment (Cont'd)~~

~~(b) Shalimar (will serve the southern part of the county)~~

~~1 HP 3000XE~~

~~1 Flow Control Engine~~

~~47 Modems~~

~~15 CRTs/Thinkjet Printers~~

~~1 Spooled Printer (Heavy Duty)~~

~~(c) Selective Routing Switch~~

~~Hardware~~

~~Software~~

~~4) Additional Equipment and Features~~

~~a) The equipment and features shown in this section are those features requested by Okaloosa County after the original Request for service.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 46  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E911 Service for Okaloosa County, Florida (Cont'd)~~

~~4) Additional Equipment and Features (Cont'd)~~

~~b) The rates shown following are in addition to the monthly rate shown previously.~~

	<del>Monthly</del> <del>Rate</del>	<u>NRG</u>
<del>c) Destin Fire Department - Informer CRT/Thinkjet Printer</del>	<del>\$255.35</del>	<del>---</del>
<del>Does not include tariffed Local Private Line circuits</del>		
<del>d) Fort Walton Beach - Ringdown Trunk Card</del>	<del>37.50</del>	<del>---</del>
<del>e) Eglin Air Force Base - Medical Service Back-Up</del>	<del>79.00</del>	<del>---</del>
<del>f) Hurlburt Air Force Base - Medical Service Back-Up</del>	<del>95.00</del>	<del>---</del>
<del>g) Selective Routing Switch Equipment Upgrade Includes Four (4) Additional Incoming Trunks</del>	<del>645.00</del>	<del>---</del>

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 47  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E911 Service for Okaloosa County, Florida (Cont'd)~~

~~5) Performance Criteria~~

~~a) Grade of Service~~

~~The E911 system should be designed to provide P01 grade of service. This will result in an average of one busy indication in one hundred attempts to reach the primary PSAP.~~

~~b) Design Specifications~~

~~(1) The E911 system should be designed to provide a minimum of seven (7) primary PSAPs with growth capacity.~~

~~(2) The E911 system should be designed to handle 60,000 subscriber numbers with growth capability of 10 percent per year.~~

~~(3) The E911 system should be designed to handle a minimum of 100 trunks.~~

~~(4) The E911 system should be designed to provide automatic alarms if system failure occurs or if any portion of the system has failure.~~

~~(5) The E911 system PSAP should be designed to process a minimum of 23 calls per second.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

Third ~~Second~~ Revised Sheet 48  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E911 Service for Okaloosa County, Florida (Cont'd)~~

~~5) Performance Criteria (Cont'd)~~

~~b) Design Specifications (Cont'd)~~

~~(6) The E911 system PSAP equipment should be designed to handle a minimum of 12 answering positions.~~

~~(7) The E911 system should be designed so that the ANI will display at the same time that the 911 call is answered at the primary PSAP.~~

~~(8) The E911 system should be designed so that ALI information appears on the ALI CRT in a minimum of 3 seconds.~~

~~(9) The E911 system should be designed so that evaluation and performance reporting can be obtained.~~

~~(10) The E911 system should be designed to provide default routing of 911 calls. Default routing should take place when~~

~~(a) ANI failure occurs.~~

~~(b) Retrieval of the calling number is not found in the selective routing data base.~~

~~(c) All trunks to the correct PSAP are busy.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 49  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E911 Service for Okaloosa County, Florida (Cont'd)~~

~~5) Performance Criteria (Cont'd)~~

~~b) Design Specifications (Cont'd)~~

~~(10) (Cont'd)~~

~~(d) A primary PSAP is out of service.~~

~~(11) The E911 system should be designed to provide transfer capability so that a primary PSAP can transfer a 911 call to any other primary PSAP and ANI will also transfer so that the receiving PSAP will retrieve ALI.~~

~~(a) The transfer arrangement should be designed so that after a 911 call is transferred, the transferring PSAP can drop off without disconnecting the 911 caller and the PSAP transfer.~~

~~(b) The transfer arrangement should be designed so that a primary PSAP can transfer a 911 caller to any seven digit number or secondary PSAP including transfer of ALI and ANI.~~

~~(c) The transfer arrangement should be designed so that if a primary PSAP receives a busy signal after an attempt to transfer a call, that transfer can be cancelled without disconnecting the 911 caller.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 50  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~d. E911 Service for Okaloosa County, Florida (Cont'd)~~

~~5) Performance Criteria (Cont'd)~~

~~b) Design Specifications (Cont'd)~~

~~(11) (Cont'd)~~

~~(d) The transfer arrangement should be designed so that a primary PSAP that has received a transfer from another PSAP can transfer the 911 call to another primary or secondary PSAP without disconnect.~~

~~12) The E911 system should be designed so that telephone company service order information will be updated in the 911 ALI data base within 48 hours from the point a service order is completed by the telephone company.~~

~~13) The E911 system should be designed to provide forced disconnect to prevent over congestion in the event that a 911 caller has not hung-up.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 51  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~e. E-911 Service for Leon County Florida~~

~~1) General~~

~~a) This tariff is for E911 service for Leon County and service is provided under this tariff and the "Agreement to Furnish Emergency Reporting Telephone Service" signed October 23, 1990 and agreed to by the Board of County Commissioners and Central Telephone company of Florida.~~

~~b) The E911 system shall provide the services and features as shown following. System additions, modifications, or removals of service components shall be made by the Company at the customer's request. Such changes shall be made at the company's prevailing rates at the time the request is made. Rates for new service shall be developed on an individual case basis.~~

~~c) The customer's E911 Coordinator will act as coordinator for implementation and ongoing administration of all E911 data management associated with E911 service.~~

~~d) Costs incurred by the company for services requested by the customer over and above those specified in this tariff shall be charged, as incurred, to the customer on a time and materials basis.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ ~~Second~~ Revised Sheet 52  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~e. E-911 Service for Leon County Florida (Cont'd)~~

~~1) General (Cont'd)~~

~~e) The customer agrees to limit the use of utility provided information regarding its telephone subscribers, including names, addresses, and telephone numbers, to the strict performance of the customer's assigned responsibilities as a public agency under the terms of the Agreement.~~

~~f) The contract period for this service is twelve months and shall automatically renew for successive periods of one year. In the event the customer shall give notice of its intention not to renew prior to the seventh one-year anniversary of the agreement date; the customer shall pay the net book value of the equipment as carried on the company's books of account in accordance with generally accepted accounting principles and applicable Public Service Commission (PSC) rules.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 53  
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N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~e. E-911 Service for Leon County Florida (Cont'd)~~

~~2) Maintenance and Repairs~~

~~a) The Company will provide maintenance for the E911 system throughout the lifetime of the contract. The rates shown cover the costs of a maintenance contract. This maintenance excludes repairs or replacements made necessary by misuse, negligence, accident, theft or unexplained loss, abuse, connection to foreign electric current, fire, water, flood, wind, storms, lightning, any act of God or public enemy, failure to provide a suitable operating environment, unauthorized attachments or modification, or improper software changes, wiring, installation, repair or alteration by anyone other than the Company. The Company may perform repairs necessitated by any excluded cause of customer's request at the Company's then prevailing rates.~~

~~b) The Company will respond to requests to perform services for any malfunction of the system, including station or trunk failure, (Regular Service) within the Company's next business day after receipt of notice from the customer requesting such service. The Company will respond to requests to perform service for a total system failure of the system ("Emergency Service") within four (4) hours of receipt of notice from the customer requesting such service.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 54  
Cancelling ~~Second~~ First Revised Sheet 54  
Effective: November 2, 2006 ~~July 14, 2004~~

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~e. E-911 Service for Leon County Florida (Cont'd)~~

~~2) Maintenance and Repairs (Cont'd)~~

~~c) "Emergency Service" will be provided only for system failures resulting in the following:~~

~~(1) Total 911 system failure~~

~~(2) Partial 911 system failure affecting call processing to one or more PSAP's or service agencies~~

~~(3) An individual PSAP cannot receive calls at any one position~~

~~(4) An individual PSAP cannot transfer calls at any one position.~~

~~(5) Facilities failure that prevents an individual central office from reaching a PSAP~~

~~(6) No ANI at one PSAP - all positions~~

~~(7) No ALI at one PSAP - all positions~~

~~(8) ALI system failure - all PSAPs~~

~~(9) No ability to make a hard copy of ANI/ALI information at a primary PSAP.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 55  
Cancelling ~~Second First~~ Revised Sheet 55  
Effective: ~~November 2, 2006~~ July 14, 2004

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~e. E-911 Service for Leon County Florida (Cont'd)~~

~~2) Maintenance and Repairs (Cont'd)~~

~~d) The Company and its duly authorized agents and employees shall have the right of ingress and egress where said facilities are installed for the purpose of inspecting, maintaining, and repairing said facilities and for all other purposes necessary to the performance of this tariff and Agreement.~~

~~3) Rates and Charges~~

~~a) Authorized Agencies "PSAP Service"~~

- ~~(1) Leon County Sheriff's Office~~
- ~~(2) Tallahassee Police Department~~
- ~~(3) Tallahassee Fire Department~~
- ~~(4) Florida State University Police~~
- ~~(5) Florida A&M University Police~~
- ~~(6) Division of Safety and Crime Prevention~~
- ~~(7) Tallahassee Memorial Regional Medical Center~~

~~b) Nonrecurring Charge~~

~~Due upon acceptance by customer \$451,000.00~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 56  
Cancelling ~~Second~~ First Revised Sheet 56  
Effective: November 2, 2006 ~~July 14, 2004~~

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~e. E-911 Service for Leon County Florida (Cont'd)~~

~~3) Rates and Charges (Cont'd)~~

~~c) Monthly Rates~~

<del>(1) Equipment Charges</del>	<del>\$16,063.00</del>
<del>(2) Data Base Administration</del>	<del>9,530.70</del>
<del>(3) Network Services Charges</del>	<del>Charges for lines and trunks are included in other sections of this tariff.</del>

~~d) Contract Equipment and Features~~

~~(1) The following listed equipment and features are covered under the rates shown previously.~~

<u>Item</u>	<u>Qty</u>
<del>1. BAT-50AH BATTERY PAC</del>	
<del>    K 50 AMP HOUR</del>	<del>2 EA</del>
<del>2. CAB-CK CONNECTOR KIT PER CABLE</del>	<del>175 EA</del>
<del>3. CAB-SH CABLE, SHIELDED</del>	<del>2600 FT</del>
<del>4. CC216 RACK, MULTITECH MODEM</del>	<del>3 EA</del>
<del>5. CE1570 CONSOLE, DESK/TABLE TOP</del>	<del>1 EA</del>
<del>6. DRA-1 RACK, EQUIPMENT 19"</del>	<del>1 EA</del>
<del>7. GABU-1 CIRCUIT</del>	<del>1 EA</del>
<del>8. GACON TERMINAL, ASRS CONSOLE</del>	<del>1 EA</del>
<del>9. GAERC CIRCUIT CARD, ERA DIAL</del>	<del>11 EA</del>
<del>10. GAERP CIRCUIT PANEL, ERA DIAL</del>	<del>1 EA</del>
<del>11. GAICP PANEL, INCOMING TRUNK</del>	<del>3 EA</del>
<del>12. GAICT CARD INCOMING TRUNK</del>	<del>28 EA</del>
<del>13. GAMFC CARD, MF SENDER</del>	<del>1 EA</del>

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 57  
Cancelling ~~Second First~~ Revised Sheet 57  
Effective: ~~November 2, 2006~~ July 14, 2004

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~e. E-911 Service for Leon County Florida (Cont'd)~~

~~3) Rates and Charges (Cont'd)~~

~~d) Contract Equipment and Features (Cont'd)~~

~~(1) The following listed equipment and features are covered under the rates shown previously. (Cont'd)~~

<u>Item</u>	<u>Qty</u>
<del>14. GAMFC CARD, MATRIX EXPANSION</del>	<del>12 EA</del>
<del>15. GANI-RC PACKAGE, TELEPAK ANI REGIONAL SPARES</del>	<del>1 EA</del>
<del>16. GANI-S PACKAGE, TELEPAK</del>	<del>2 EA</del>
<del>17. GASR-RC PACKAGE, ASRS</del>	<del>1 EA</del>
<del>18. GASR-S PACKAGE, ASRS</del>	<del>1 EA</del>
<del>19. GASRC CARD, ASRS TRUNK</del>	<del>11 EA</del>
<del>20. GASRP PANEL, ASRS TRUNK CARD</del>	<del>1 EA</del>
<del>21. GSBUE CONSOLE, THREE OPERATOR</del>	<del>1 EA</del>
<del>22. GWERA CIRCUIT CARD, ERA</del>	<del>16 EA</del>
<del>23. GSICT CIRCUIT CARD, INCOMING TRUNK</del>	<del>4 EA</del>
<del>24. GSLIP INTERFACE, ALI PSAP</del>	<del>1 EA</del>
<del>25. GSLIS INTERFACE</del>	<del>1 EA</del>
<del>26. GSMXOG CARD, MATRIX EXPANSION</del>	<del>3 EA</del>
<del>27. GSTE-1 BAY, TRUNK EXPANSION</del>	<del>1 EA</del>
<del>28. GXBU-T CONSOLE, FIVE OPERATOR</del>	<del>1 EA</del>
<del>29. GXERA CIRCUIT CARD, ERA</del>	<del>17 EA</del>
<del>30. GXERP CIRCUIT PANEL, ERA</del>	<del>1 EA</del>
<del>31. GXICT CIRCUIT CARD</del>	<del>7 EA</del>
<del>32. GXLIP INTERFACE, ALI PSAP</del>	<del>1 EA</del>
<del>33. GXLIS INTERFACE, ALI ERA</del>	<del>1 EA</del>
<del>34. GXMDOG CARD, MATRIX EXPANSION</del>	<del>10 EA</del>
<del>35. GXTE-1 BAY, TRUNK EXPANSION</del>	<del>1 EA</del>

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ ~~Second~~ Revised Sheet 58  
Cancelling ~~Second~~ ~~First~~ Revised Sheet 58  
Effective: ~~November 2, 2006~~ July 14, 2004

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~e. E-911 Service for Leon County Florida (Cont'd)~~

~~3) Rates and Charges (Cont'd)~~

~~d) Contract Equipment and Features (Cont'd)~~

~~(1) The following listed equipment and features are covered under the rates shown previously. (Cont'd)~~

<u>Item</u>	<u>Qty</u>
<del>36. H-XEO-510 MEMORY, SUB 4 MB</del>	<del>2 EA</del>
<del>37. HD1151B/ABA SYSTEM, MS-DOS</del>	<del>1 EA</del>
<del>38. HD1182A MONITOR, VGA COLOR</del>	<del>1 EA</del>
<del>39. HD1347B VECTRA, ES/12 WITH 3.5 FD</del>	
<del>42 MB HD VGA ADAPTER</del>	<del>1 EA</del>
<del>40. H10833B CABLE, HP-IB FOR</del>	
<del>CARTRIDGE TAPE UNIT</del>	<del>2 EA</del>
<del>41. H13242N CABLE, PRINTER</del>	<del>1 EA</del>
<del>42. H2228A PRINTER</del>	<del>20 EA</del>
<del>43. H2934A PRINTER, DOT MATRIX 200 CPS</del>	<del>4 EA</del>
<del>44. H32545A CPU, HP MICRO 3000 XE</del>	
<del>WITH TWO MB MEMORY</del>	<del>2 EA</del>
<del>45. H40242M CABLE, TERMINAL</del>	<del>2 EA</del>
<del>46. H40290A CONTROLLER, ATP/M EIGHT PORT</del>	
<del>FOR MICRO 3000 SERIES</del>	<del>12 EA</del>
<del>47. H51630A JETPAPER 500</del>	<del>20 EA</del>
<del>48. H7959B DISK DRIVE 304 MB</del>	<del>2 EA</del>
<del>49. H829595 BASE, TILT/SWIVEL FOR</del>	
<del>COLOR MONITOR</del>	<del>2 EA</del>
<del>50. H9145A TAPE DRIVE, CARTRIDGE 133 MB</del>	<del>2 EA</del>
<del>51. H92214P STAND</del>	<del>4 EA</del>
<del>52. H92261A CARTRIDGE, INK BLK 2228A</del>	<del>20 EA</del>
<del>53. H92261U STAND, QUIETJET PRINTER</del>	<del>20 EA</del>
<del>54. INF911-CP INFORMER CONTINUOUS PRINT</del>	<del>12 EA</del>

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ ~~Second~~ Revised Sheet 59  
Cancelling ~~Second~~ ~~First~~ Revised Sheet 59  
Effective: ~~November 2, 2006~~ July 14, 2004

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~e. E-911 Service for Leon County Florida (Cont'd)~~

~~3) Rates and Charges (Cont'd)~~

~~d) Contract Equipment and Features (Cont'd)~~

~~(1) The following listed equipment and features are covered under the rates shown previously. (Cont'd)~~

<u>Item</u>	<u>Qty</u>
<del>55. INF911 RM INFORMER RACK MOUNT</del>	<del>3 EA</del>
<del>56. MT224EH MODEM, MULTITECH 2400 BPS WITH MNP/5</del>	<del>41 EA</del>
<del>57. MT224ER MODEM, MULTITECH 2400 BPS WITH MNP/5</del>	<del>46 EA</del>
<del>58. PCA1000 RINGDOWN, P-I-C ERA</del>	<del>2 EA</del>
<del>59. PCA1054 DIAL, P-I-C ERA</del>	<del>2 EA</del>
<del>60. PS216A POWER SUPPLY, MULTITECH MODEM RACK</del>	<del>4 EA</del>
<del>61. PWR-48V POWER SUPPLY/BATTERY BACKUP 48 VOLT DC INCLUDES BATTERY PACK 48 VOLT DC 50 AMP HOUR RECTIFIER 48 VOLT DC 30 AMP RACK COVERS GROUND BAR DISTRIBUTION FUSES ALARM PANEL</del>	<del>2 EA</del>
<del>62. RAB-11CO CONTROL OPTION, ASCII</del>	<del>1 EA</del>
<del>63. RAB-14CM MODULE, CHANNEL</del>	<del>40 EA</del>
<del>64. RAB-14CR RACK, CONTROL</del>	<del>4 EA</del>
<del>65. SW-ALI-SRO REPORTING OPTION, STATISTICAL MICRO 3000 ONLY</del>	<del>1 EA</del>
<del>66. SW-ALI-XE LICENSE-XE, ALI SOFTWARE</del>	<del>1 EA</del>

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Second First Revised Sheet 60~~  
Cancelling ~~First Revised Original Sheet 60~~  
Effective: ~~November 2, 2006 July 14, 2004~~

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~e. E-911 Service for Leon County Florida (Cont'd)~~

~~3) Rates and Charges (Cont'd)~~

~~d) Contract Equipment and Features (Cont'd)~~

~~(1) The following listed equipment and features are covered under the rates shown previously. (Cont'd)~~

<u>Item</u>	<u>Qty</u>
<del>67. SW ALI XEB LICENSE, ALI SFTWE XE BACKUP</del>	<del>1 EA</del>
<del>68. SW IFACE SFTWE, PC-HP3000 INTERFACE</del>	<del>1 EA</del>
<del>69. SW PCLINK SYSTEM, PC-MAINFRAME IFACE</del>	<del>1 EA</del>
<del>70. SW SK SWITCH, MANUAL BYPASS FOR UPS UNITS</del>	<del>6 EA</del>
<del>71. TC-SCU CONTROL UNIT, KEY SYSTEM STATUS</del>	<del>6 EA</del>
<del>72. UPS 3KVA BEST 3 KVA UPS FOR HP3000</del>	<del>1 EA</del>
<del>73. H92245L CARTRIDGE, DATA TAPE 133 MB</del>	<del>2 EA</del>

~~f. Basic 911 With ANI Service for Jefferson County~~

~~1) General~~

~~a) This tariff covers the provision of ANI delivered 911 service to the County of Jefferson, Florida. The 911 system shall provide services and features as shown following, at the rates shown following.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 61  
Cancelling ~~Second First~~ Revised Sheet 61  
Effective: ~~November 2, 2006 July 14, 2004~~

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~f. Basic 911 With ANI Service for Jefferson County (Cont'd)~~

~~1) General (Cont'd)~~

~~b) Additions, modifications or removals of service components shall be made by the Company at the customer's request. Such changes shall be made at the Company's prevailing rates at the time the request is made. Rates for new services shall be developed on an individual case basis.~~

~~2) Maintenance and Repairs~~

~~a) Maintenance and repairs of 911 facilities and equipment under this tariff will include the furnishing of all necessary labor and materials for the equipment. The Company will respond to requests to perform service for any significant malfunction of the equipment within four (4) hours of receipt of notice from the customer requesting such service.~~

~~b) The Company warrants that the 911 system will be administered under its "Priority Restoral" service program which qualifies the service for priority treatment for service affecting situations requiring repair.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 62  
Cancelling ~~Second First~~ Revised Sheet 62  
Effective: ~~November 2, 2006~~ July 14, 2004

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~f. Basic 911 With ANI Service for Jefferson County (Cont'd)~~

~~3) Rates and Charges~~

~~a) Nonrecurring Charge~~

~~Due upon acceptance by customer \$30,000.00~~

~~b) Monthly Recurring Charges~~

~~Telepak ANI Mini System \$ 926.00~~

~~Includes:-~~

~~2 Operator Consoles~~

~~1 Control Cabinet-Equipped~~

~~1 Epson FX 850 Serial Printer~~

~~Lot Spare Parts~~

~~1 Power Supply~~

~~5 Interface Trunking~~

~~Lot System Installation and Maintenance~~

~~g. E911 Service for Jackson County, Florida~~

~~1) General~~

~~a) This tariff is for E911 service for Jackson County and service is provided under this tariff and the "Agreement to Furnish Emergency Reporting Telephone Service" signed July 28, 1992, and agreed to by the Board of County Commissioners and Embarq Florida, Inc. (Central Telephone Company of Florida).~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 63  
Cancelling ~~Second~~ First Revised Sheet 63  
Effective: November 2, 2006 ~~July 14, 2004~~

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~g. E911 Service for Jackson County, Florida (Cont'd)~~

~~1) General (Cont'd)~~

~~b) The E911 system shall provide the services and features as shown following. System additions, modifications, or removals of service components shall be made by the Company at the customer's request. Such changes shall be made at the Company's prevailing rates at the time the request is made. Rates for new service shall be developed on an individual case basis.~~

~~e) The Company will furnish an employee who will act as E911 coordinator for the ongoing administration of E911 data management associated with the E911 Service, pursuant to the terms of an Agreement for Data Base Administration Services entered into by the Company and the Jackson County Board of County Commissioners on July 28, 1992.~~

~~d) Costs incurred by the Company for services requested by the customer over and above those specified in this tariff shall be charged, as incurred, to the customer on a time and materials basis.~~

~~e) The customer agrees to limit the use of utility provided information regarding its telephone subscribers, including names, addresses, and telephone numbers, to the strict performance of the customer's assigned responsibilities as a public agency under the terms of the Agreement.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 64  
Cancelling ~~Second First~~ Revised Sheet 64  
Effective: ~~November 2, 2006~~ July 14, 2004

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~g. E911 Service for Jackson County, Florida (Cont'd)~~

~~1) General (Cont'd)~~

~~f) The contract period for this service is twelve months and shall automatically renew for successive periods of one year. In the event the customer shall give notice of its intention not to renew prior to the tenth one year anniversary of the agreement date; the customer shall pay as liquidated damages and not as a penalty, the amounts set forth in Section 16 of that certain agreement to furnish emergency reporting telephone service (the "E911 Agreement").~~

~~2) Maintenance and Repairs~~

~~a) The Company will provide maintenance for the E911 system throughout the lifetime of the contract. The rates shown following cover the costs of a maintenance contract. This maintenance excludes repairs or replacements made necessary by misuse, negligence, accident, theft or unexplained loss, abuse, connection to foreign electric current, fire, water, flood, wind, storms, lightning, any act of God or public enemy, failure to provide a suitable operating environment, unauthorized attachments or modification, or improper software changes, wiring, installation, repair or alteration by anyone other than the Company. The Company may perform repairs necessitated by any excluded cause of customer's request at the Company's then prevailing rates.~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 65  
Cancelling ~~Second First~~ Revised Sheet 65  
Effective: ~~November 2, 2006~~ July 14, 2004

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~g. E911 Service for Jackson County, Florida (Cont'd)~~

~~2) Maintenance and Repairs (Cont'd)~~

~~b) The Company will respond to requests to perform services for any malfunction of the system, including station or trunk failure, (Regular Service) within the Company's next business day after receipt of notice from the customer requesting such service. The company will respond to requests to perform service for a total system failure of the system ("Emergency Service") within four (4) hours of receipt of notice from the customer requesting such service.~~

~~c) "Emergency Service" will be provided only for system failures resulting in the following:~~

~~(1) Total 911 system failure~~

~~(2) Partial 911 system failure affecting call processing to one or more PSAP's or service agencies~~

~~(3) An individual PSAP cannot receive calls at any one position~~

~~(4) An individual PSAP cannot transfer calls at any one position.~~

~~(5) Facilities failure that prevents an individual central office from reaching a PSAP~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ ~~Second~~ Revised Sheet 66  
Cancelling ~~Second~~ ~~First~~ Revised Sheet 66  
Effective: ~~November 2, 2006~~ ~~July 14, 2004~~

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~g. E911 Service for Jackson County, Florida (Cont'd)~~

~~2) Maintenance and Repairs (Cont'd)~~

~~c) "Emergency Service" will be provided only for system failures resulting in the following (Cont'd)~~

~~(6) No ANI at one PSAP - all positions~~

~~(7) No ALI at one PSAP - all positions~~

~~(8) ALI system failure - all PSAPs~~

~~(9) No ability to make a hard copy of ANI/ALI information at a primary PSAP.~~

~~d) The Company and its duly authorized agents and employees shall have the right of ingress and egress where said facilities are installed for the purpose of inspecting, maintaining, and repairing said facilities and for all other purposes necessary to the performance of this tariff and Agreement.~~

~~3) Rates and Charges~~

~~a) Authorized Agencies "PSAP Service"~~

~~(1) Jackson County Sheriff's Office (Primary)~~

~~(2) Marianna Police Department (Secondary)~~

~~b) Nonrecurring Charge~~

~~E911 Equipment and Data Base - \$128,000.00~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Second~~ Revised Sheet 67  
Cancelling ~~Second First~~ Revised Sheet 67  
Effective: ~~November 2, 2006~~ July 14, 2004

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~g. E911 Service for Jackson County, Florida (Cont'd)~~

~~3) Rates and Charges (Cont'd)~~

~~c) Monthly Recurring Charges~~

<del>(1) Equipment Charges</del>	<del>\$ 2,205.00</del>
<del>(2) Data Base Administration</del>	<del>960.00</del>
<del>(3) Network Service Charges</del>	<del>Charges for lines and trunks are included in other sections of this tariff.</del>

~~4) Contract Equipment and Features~~

~~The following listed equipment and features are covered under the rates shown previously.~~

ITEM

~~Primary PSAP - 3 positions~~

~~Telepak ANI Standard System  
Basic Telepak Standard System with  
3 Operator Consoles  
Trunk Expansion Bay-35 trunks  
Incoming Trunk Circuit Cards  
Incoming Trunk Circuit Panels  
ERA Circuit Cards-Dial  
Matrix Expansion Cards-IC  
ALI Interface-PSAP~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third Second~~ Revised Sheet 68  
Cancelling ~~Second First~~ Revised Sheet 68  
Effective: November 2, 2006 ~~July 14, 2004~~

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~g. E911 Service for Jackson County, Florida (Cont'd)~~

~~4) Contract Equipment and Features (Cont'd)~~

~~The following listed equipment and features are covered under the rates shown previously. (Cont'd)~~

ITEM

~~Telepak ANI Standard System (Cont'd)~~

~~Radio Transfer Switch~~

~~Telepak ANI Site Spare Package~~

~~ALI Computer System~~

~~HP Series 927LX system with~~

~~-24 Mb Memory~~

~~-670 MB Disk Drive~~

~~-Digital Data Cartridge Tape System~~

~~-System Console Terminal~~

~~-20 User MPE-XL License~~

~~1.3 Gb DAT Tapes~~

~~DTC for MPE-XL Systems-48 port~~

~~6 RS232 Modem Ports-25 pin~~

~~HP 700/92 Terminal-Green~~

~~Terminal Cable~~

~~200-cps-Dot Matrix Printer~~

~~Printer Cable~~

~~Printer Ribbons (3)~~

~~Design Plus Floor Stand~~

~~MultiTech 2400 bps Modem with MNP/5~~

~~MultiTech 2400 bps Rack Modem with MNP/5~~

~~MultiTech Modem Rack (holds 16 modems)~~

~~MultiTech Modem Rack Power Supply~~

~~Serial Data Cable-25'~~

~~ALI software License-Level 2~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

~~Third~~ Second Revised Sheet 69  
Cancelling ~~Second~~ First Revised Sheet 69  
Effective: November 2, 2006 ~~July 14, 2004~~

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~g. E911 Service for Jackson County, Florida (Cont'd)~~

~~4) Contract Equipment and Features (Cont'd)~~

~~The following listed equipment and features are covered under the rates shown previously. (Cont'd)~~

ITEM

~~ALI Computer System (Cont'd)~~

~~PC-HP3000 Interface Software~~

~~Power Supplies, Battery Backup, and UPS Units~~

~~48 vdc Power Supply/Battery Backup includes:~~

~~-Battery Pack 48 vdc 50 ah~~

~~-Rectifier 48 vdc 30~~

~~-Rack, Covers, Ground Bar~~

~~-distr Fuses, alarm panel~~

~~Best 850 VA UPS~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag  
Director

SECTION A10  
First Revised Sheet 69.0  
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Effective: November 2, 2006 August 5, 2006

N11 SERVICES RESERVED FOR FUTURE USE

~~A. E911 EMERGENCY REPORTING SERVICES (Cont'd)~~

~~2. CENTRAL TELEPHONE EXCHANGES (Cont'd)~~

~~h. Backup PSAP Voice Grade Service~~

~~1) General~~

~~a) Voice Grade Service, as described in Section A20 of this tariff, is a channel that does not require a central office connection to communicate between specified locations. Voice Grade Service does not require line treatment or line conditioning and may be provided as two-wire or four-wire service.~~

~~b) The flat rate charges for a two-point Backup PSAP Voice Grade Service will be equal to one (1) channel termination charge, two-wire or four-wire, as appropriate.~~

~~c) Backup PSAP Voice Grade Service is only for use in Backup PSAPs~~

~~2) Rates~~

	<del>Nonrecurring</del>		<del>Monthly</del>
	<del>Charge</del>		<del>Rate</del>
	<del>First</del>	<del>Additional</del>	<del>Rate</del>
<del>a) Backup PSAP Voice Grade Service, Per Point of Term</del>			
<del>Two-wire termination</del>	<del>\$59.00</del>	<del>\$270.00</del>	<del>\$87.00</del>
<del>Four-wire termination</del>	<del>59.00</del>	<del>270.00</del>	<del>87.00</del>
	<del>Fixed</del>	<del>Per Mile</del>	
	<del>Monthly</del>	<del>Monthly</del>	
	<del>Rate</del>	<del>Charge</del>	<del>NRC</del>
<del>b) Interoffice Channels</del>	<del>\$45.00</del>	<del>\$1.50</del>	<del>\$87.00</del>

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag  
Director

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

3 7. WIRELESS E911 PHASE 2

a. Description of Service

Wireless E911 Phase 2 is only available in combination with E911 as specified in this section of the tariff and is subject to the regulations specified herein.

In accordance with the FCC's Report and Order 94-102, Wireless E911 Phase 2 provides PSAPs with the wireless E911 caller's location and callback number (CBN) information, as specified by the FCC. The FCC has adopted specific handset-based and network-based location accuracy and reliability solutions standards for the Wireless Service Providers (WSPs).

b. General Regulations

- 1) The Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. Only the data required and specified by the FCC in its Report and Order 94-102 will be delivered by the Company to the PSAP. This required data includes the cell site or sector location, the callback number, and the latitude/longitude of the caller. Each customer agrees that delivery, or lack of delivery, of additional data elements which may be provided by the WSP will not be the responsibility of the Company and the Company assumes no responsibility or liability for such information.
- 2) PSAPs must have all required elements of Wireless E911 Phase 1, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase 2. This is necessary to accommodate loading of the respective p-ANIs also known as Emergency Service Routing Key/Emergency Service Routing Digit into the Company's Data Base Management System. In addition, the following requirements must be met for Phase 2 implementation:
  - a) PSAPs must order both the Company's Extended ALI Display Format and the ALI Database Upgrade for Wireless Phase 2 to accommodate the x/y data provided by Wireless E911 Phase 2 Service. See rates in 3.F. following.
  - b) WSPs must have Position Determining Entity (PDE) and a Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC) in their network.
  - c) WSPs or their designated database provider must have obtained an interface to the Company's ALI database that complies with the Company's existing operating standard. This interface will be used by the WSP to provide the Phase 2 data.

## GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

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### N11 SERVICES

#### A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

##### § 7. WIRELESS E911 PHASE 2 (Cont'd)

###### c. Definition of Terms

###### 1) Callback Number (CBN)

The wireless caller's 10-digit handset telephone number. The CBN is used by the PSAP to reestablish a call in the event the call was prematurely disconnected.

###### 2) Interface

A reference point for a data path that exists between an MPC/GMLC and an ESME (the ALI database). The data that traverses the interface is made up of an Emergency Services Position Request and the response. The interface is not provided by and is not the responsibility of the Company.

###### 3) Emergency Services Message Entity (ESME)

An entity in the emergency services network which serves as the point of interface to an MSC for common channel emergency services messaging. ESME is another term for the ALI database.

###### 4) Enhanced MF Signaling (EMFS)

A signaling protocol for sending 10 or 20 digits of ANI from the 911 Tandem to the PSAP. EMF signaling is required when an interconnecting WSP selects Phase 2 NCAS mode without WLS911.

###### 5) Mobile Position Center (MPC)

The interface between the wireless network and the Company's ALI database. The MPC serves as the wireless network entity which retrieves, forwards, stores, and controls position data within the wireless location network. The MPC is not provided by and is not the responsibility of the Company. Global System for Mobile (GSM) communication Gateway Mobile Location Centers (GMLCs) will be treated as MPCs by the Company.

###### 6) Mobile Switching Center (MSC)

The wireless equivalent of a Central Office, which provides switching functions for wireless calls. The MSC is not provided by and is not the responsibility of the Company.

###### 7) Phase 2 NCAS

In this mode the p-ANI and the CBN both are sent to the Selective Router. The trunk between the Selective Router and the PSAP must support transport of at least two 10-digit numbers.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

§ 7. WIRELESS E911 PHASE 2 (Cont'd)

c) Definition of Terms (Cont'd)

8) Position Determining Entity (PDE)

The PDE determines the geographic location of a wireless handset when the wireless caller places a 911 call or while the call is in process. The PDE is not provided by and is not the responsibility of the Company.

9) Pseudo-ANI (P-ANI)

A pseudo, non-dialable telephone number assigned to a cell site or a sector of a cell site to provide location identification for wireless E911 calls.

10) WLS911

The Company solution that sends either eight or ten digits of ANI to the PSAP and dynamically updates the static cell site or sector information with the CBN as provided by the WSP. This solution when used in conjunction with a WSP's interface allows WSPs to comply with the FCC's order without requiring PSAPs to upgrade their PSAP equipment to utilize Enhanced MF signaling.

11) Wireless Service Provider (WSP)

A person or entity that provides Commercial Mobile Radio Service (CMRS). The term wireless includes service provided by any wireless real-time, two-way voice communication device, including radio-telephone communications used in cellular telephone service, personal communication service (PCS), or functional or competitive equivalent. The term does not include service providers whose customers do not have access to 911 or 911-like services.

12) Wireline Compatibility Mode

Occurs when the WSP sends only p-ANI to the Company E911 tandem and the PSAP receives eight or ten digits of ANI.

13) X,Y Coordinates

The latitude and longitude of the 911 wireless caller's location.

## GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

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### N11 SERVICES

#### A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

##### 3.7. WIRELESS E911 PHASE 2 (Cont'd)

###### d) Enhanced MF

Enhanced MF (EMF) is a new signaling protocol from the 911 Tandem to the PSAP. Enhanced MF accommodates either ten or 20 digits of ANI. Enhanced MF is not a requirement of Wireless Phase 2 implementation but EMF must be used by PSAPs when an interconnecting Wireless Service Provider chooses the Phase 2 NCAS Mode (as defined in J-STD-036 Annex D, Table D.1.2. and/or D.2.), without WLS911. If an interconnecting WSP chooses a Phase 2 NCAS solution without WLS911, the PSAP's equipment must be 20-digit Enhanced MF capable. The PSAP must request the Company convert them to EMF signaling when preparing to accept Phase 2 calls from a WSP utilizing Phase 2 NCAS without WLS911. Once a PSAP has been converted to 20 digit EMF Signaling the functionality of WLS911 is disabled for all WSPs serving that PSAP.

###### e) Wireless E911 Phase 2 Service

This service is comprised of two components, Extended ALI Display Format and ALI Database Upgrade for Wireless Phase 2. Both components are required for implementation of this service.

###### 1) Extended ALI Display Format

The PSAP's Automatic Location Identification (ALI) display format must be changed to the Company's Extended ALI Display Format to accommodate the latitude and longitude, or x,y coordinates. The provision and delivery of the x,y information to the PSAP requires an interface between the ALI database and the WSP's Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC). The provisioning of the interface is the responsibility of the WSP.

###### 2) ALI Database Upgrade for Wireless Phase 2

The ALI Database Upgrade for Wireless Phase 2 enables the PSAP to query and retrieve wireless caller location information from the Company's Automatic Location Identification (ALI) database. Location information may include cell site sector location, longitude and latitude of the wireless caller's location, and the wireless caller's callback number (CBN). This upgrade will enable the necessary interfaces, software, and databases to permit the wireless caller's location information to be populated in the Company's ALI database and/or retrieved when queried by the customer's PSAP equipment.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

3.7. WIRELESS E911 PHASE 2 (Cont'd)

f) Rates and Charges

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>SAE Code</u>
1) Enhanced MF signaling, per PSAP	\$0.00	\$0.00	-
2) Extended ALI Display Format, per PSAP	\$3,500.00	\$0.00	-
3) ALI Database Upgrade for Wireless Phase 2, per PSAP	\$0.00	\$250.00	AEMDATA (WLS)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

4.8. Private Switch Database Service

a. Description of Service

- 1) Private Switch Database Service is available to companies that use a Private Branch Exchange (PBX) or Centrex to manage their individual telephones and want to provide specific location information for each of these telephones to the Public Safety Answering Point (PSAP) responsible for responding to an emergency.
- 2) Private Switch Database Service allows a customer with a multi-line private switch to facilitate reception of either (1) Automatic Number Identification (ANI) or (2) a combination of ANI and Automatic Location Identification (ALI) information by a PSAP for emergency "9-1-1" calls originating from the location served by the customer's multi-line private switch. A private switch is customer premises equipment (CPE) at the end user customer's location.

b. General Regulations

- 1) The customer is responsible for validating address information through Master Street Access Guide (MSAG) and for coordinating with the Company to provide the National Emergency Number Association (NENA) standard format of telephone numbers and address data. The Company will allow the customer to update records no more frequently than on a daily basis. The data may originate from the customer's private switch, when technically feasible, or from a manually created list.
- 2) The Company will:
  - a) Be responsible for uploading a NENA formatted data file to its ALI database;
  - b) Hold the information in confidence and protect it in accordance with state and federal rules applicable to emergency 911 services; and
  - c) Use the information only in connection with providing emergency services to PSAPs.
- 3) The Company may immediately terminate a customer's use of Private Switch Database Service if, in the Company's sole judgment, the customer falsifies the information provided or fails to comply with any other provisions of this tariff.
- 4) The Company will only provide Private Switch Database Service where the Company is the primary 911 database provider for the PSAP serving the customer's location
- 5) The Company will provide a software package that will allow the customer to load the database information in the appropriate NENA format for transmission to the Company's data center
- 6) The Company will charge the private switch customer a monthly recurring charge for maintenance of the data in the national ALI database for delivery upon a 911 call to the PSAP.

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Director

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

4.8. Private Switch Database Service (Cont'd)

c. Limitations

- 1) The Company offers no warranty or representation with respect to the accuracy or completeness of the Private Switch Database Service. The Company relies on its customers for all private switch information placed in the Company's database management system.
- 2) The Company does not warrant or represent that its database management system will be compatible with every type of private switch equipment. Customers who wish to provide automated updates to the Company's database management system are responsible for acquiring their own private switch equipment and for testing the compatibility of that equipment with the Company's database management system.

d. Obligations of the Customer

- 1) When implementing Private Switch Database Service, the customer must contact the Telephone Company's E-911 representative to negotiate trunking, hardware and software requirements associated with the Private Switch Database Service.
- 2) The customer will be responsible for loading address information into the Private Switch Database Service software package and transmitting that information to the Telephone Company.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

4 g. Private Switch Database Service (Cont'd)

e. Rates and Charges

1) Private Switch Database Service rates

	<u>Nonrecurring Charge</u>
a) Installation	
(1) Initial Installation	\$900.00
(2) Subsequent addition of Station Records	0.00
	<u>Monthly Recurring Charge</u>
b) Monthly Rate <sup>1</sup>	
(1) Up to 1000, per 1000 Station Records	\$100.00
(2) 1001 - 4000, per 1000 Station Records	70.00
(3) Over 4000, per 1000 Station Records	60.00

2) Separate charges, not specified in this section of the tariff, are applicable for network connectivity from the customer's private switch to the Company's central office facilities.

3) Each Private Switch Database Service customer's Installation Charge and Monthly Rate is calculated at the time Private Switch Database Service is established and is based on the number of station records in service for the customer. The total number of station records are audited annually by the Telephone Company and applied to the account.

<sup>1</sup> The Monthly Rate is calculated based on the total number of station records submitted by the customer at installation or at the time of the annual audit. For example, 900 station records = \$100 MRC; 3900 station records = \$70 X 4 = \$280 MRC; 4500 station records = \$60 X 5 = \$300 MRC.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

§ 9. Reverse Notification Telephone Number Database Service

a. Description of Service

- 1) The Company offers Reverse Notification Telephone Number Database Service (Reverse Database Service) to support the ability of Public Safety Answering Points (PSAPs) to make broadcast notification calls to areas under their jurisdiction in the event of emergencies.

b. General Regulations

- 1) Reverse Database Service is offered solely for the purpose of permitting PSAPs to make broadcast notifications to particular geographic areas and associated local telephone numbers in the event of emergencies. PSAPs ordering Reverse Database Service must provide the Company with written certification of their authority to make public emergency notifications.
- 2) PSAPs may not use Reverse Database Service information in connection with E911 Emergency Reporting Services.
- 3) PSAPs subscribing to Reverse Database Service will receive CD-ROM downloads of information from the Company's Automatic Location Indicator (ALI) database. The Company will provide ten-digit telephone numbers and associated addresses, ~~and names~~ to the extent that information is present in the Company's ALI database.
- 4) Reverse Database Service will include ALI information obtained by the Company from other local exchange carriers serving a PSAP's jurisdiction, when there are multiple local exchange carriers in a PSAP's jurisdiction. Reverse Database Service will include ALI information obtained from customers who operate private switches and have requested that carriers maintain appropriate information in the carrier's ALI database.
- 5) The Company will provide Reverse Database Service only for the jurisdictional area where a PSAP is authorized to provide emergency services. PSAPs will not be able to obtain foreign listings, foreign exchange cross-listings, foreign central office subscriptions, and multiple listings through Reverse Database Service.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

5 9. Reverse Notification Telephone Number Database Service (Cont'd)

b. General Regulations (Cont'd)

- 6) The Company considers all information provided to a PSAP under Reverse Database Service to be confidential and proprietary. Information received through Reverse Database Service may contain the ~~names~~, addresses and telephone numbers of individuals whose listings are not published in directories and/or are not listed in directory assistance databases. The PSAP must:
  - a) Hold all Reverse Database Service information in confidence and protect it in accordance with the security regulations by which it protects its own proprietary or confidential information;
  - b) Restrict disclosure of the information solely to those PSAP employees and/or agents with a need to know and not disclose or resell such information to any other parties;
  - c) Use the information only when delivering broadcast notifications of emergencies; and
  - d) Notify the Company immediately of any confirmed or suspected misuse of Reverse Database Service information.
- 7) The PSAP represents and warrants that it will use information received through Reverse Database Service only in emergency situations. A PSAP may not access, use, import, export, copy, print, distribute or release information for any purpose other than what is necessary to make outbound telephone emergency notifications.
- 8) The Company may immediately terminate a PSAP's use of Reverse Database Service and demand the return of all Reverse Database Service information furnished to the PSAP if, in the Company's judgment, the PSAP misuses the information provided or fails to comply with any other provision of this tariff.
- 9) A PSAP's modification, merger or enhancement of information received through the Reverse Database Service will not relieve the PSAP from any provision of this tariff.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

5.9. Reverse Notification Telephone Number Database Service (Cont'd)

c. Limitations

- 1) The Company offers no warranty or representation with respect to the accuracy or completeness of the Reverse Database Service. The Company may rely on other local exchange carriers or private switch customers for certain information used in the Reverse Database Service.
- 2) The Company does not warrant or represent that the Reverse Database Service will be compatible with every type of reverse notification equipment. PSAPs are responsible for acquiring their own broadcast notification equipment and for testing the compatibility of that equipment with the Reverse Database Service.
- 3) By offering Reverse Database Service, the Company makes no warranties or representations for the operation of customer's broadcast notification equipment or for the availability or performance of any telephone network facilities, including the Company's facilities, during a broadcast notification.

d. Liability of the Company

- 1) By subscribing to Reverse Database Service, a PSAP agrees to hold harmless and indemnify the Company, along with its employees, directors, officers, agents, and subcontractors, from and against all claims or suits arising out of or resulting from the provision of Reverse Database Service, specifically including, but not limited to, all claims or suits resulting from or allegedly resulting from errors or omissions in the file or the use of such information by the PSAP or its agents.
- 2) To the extent that the PSAP claims sovereign immunity or other statutory limitations against third party claims, the PSAP will extend that same protection to the Company in connection with the PSAP's use of the Reverse Database Service.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

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N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

5.9. Reverse Notification Telephone Number Database Service (Cont'd)

e. Rates and Charges

1) PSAPs can purchase Reverse Database Service in the following formats:

- a) One-time update – ~~The customer purchases one CD-ROM update and pays a nonrecurring charge is applicable per occasion.~~
- b) Monthly update – ~~The customer purchases monthly CD-ROM updates and pays a monthly recurring charge. The customer commits to purchasing the CD-ROM for a minimum of twelve consecutive months. Should the customer terminate service prior to the twelfth month, the customer will be billed for any remaining months to fulfill the twelve-month minimum. A recurring charge per month is applicable. The service is only offered on a 12 month minimum basis. If service is terminated prior to the 12 months, the monthly charge is applicable for the full 12 months..~~

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
2) Reverse Database Service,		
a) One-time update (CD-ROM)	\$1,200.00	\$ 0.00
b) Monthly update (CD-ROM) 12 Month Term	0.00	500.00